HUNTSVILLE MADISON COUNTY PUBLIC LIBRARY
Board of Directors Meeting
Tuesday, September 22 @ 4:00 pm
**Meeting Site: Downtown Public Library**

**AGENDA**



Public Comments

Tonia Stulting
Lara Person
Rachel Homolak
Carissa Callan
Dr. Marisa Allison

Next Meeting Date: November 17, 2026 @ 4:00 p.m.
Location: Madison Public Library

Huntsville-Madison County Public Library
Board of Directors Meeting
MINUTES
July 21st, 2026

The meeting was called to order by the Vice-Chairperson.

Present: Doug Martinson, Vice-Chair
Elisa Ferrell, Member
Dr. Carla Clift, Member
Brad Garland, Member
Maura Wroblewski, Member
Connie Chow, Executive Director
Stephen Efird, Deputy Director
Brooke Rawlins, Development Director
Kara Riethmaier, HR Director, Recorder

Public Comments:

| | |
|---|---|
| Tonia Stulting | Scott Nagle |
| Maggie Minsk | Susan Stewart |
| Dr. Marisa Allison | Carissa Callan |

**Approval of Agenda**

Mr. Martinson called for any changes to the agenda. Motion was made to accept the agenda. Motion was seconded by Mrs. Ferrell. Motion passed.

**Approval of Minutes**

Mr. Martinson called for any additions or corrections to the minutes from the last meeting. There were no requests for changes to the minutes. Motion was made to approve the minutes. Motion was seconded by Mrs. Wroblewski. Motion passed.

**Library Foundation Report**

Ms. Rawlins reported that the Library Foundation has many upcoming events. Ms. Rawlins spoke about the upcoming "Are You Smarter Than A Librarian" trivia night on July 30th at the Beer Hog in Madison. The event is open to everyone with a $25 participation fee and a $15 spectator fee. All proceeds will go to benefit the library. Some of the upcoming authors events will be an afternoon with Kelly Rimmer and an evening with Beatriz Williams. All ticket proceeds from these events go to benefit the Foundation. Ms. Rawlins reported on a new funding appeal that has seen some success, "Clear the Holds", where donations of $25 or more can be made to purchase high-demand titles. The list will change based on demand and will update every Tuesday. Ms. Rawlins reported that the Library Foundation's 40th Vive le Livre will be September 16th and will be featuring guest author, Mitch Albom. Ticket sales for sponsorship tables are available now with individual ticket sales available August 1st. Ms. Rawlins spoke about the Great Big Book Festival event on November 7th at the Downtown Library. There will be about 70 vendors and will be free to the public. The keynote author will be Ariel Lawhon.

**Governance Committee Report**

Mr. Martinson discussed the Blast Music acceptance policy. This policy was approved by the Governance Committee. Mr. Martinson called for the motion to be seconded. Motion was seconded by Mrs. Ferrell. Motion passed. Mr. Martinson discussed the Makers Local 256 MOU, the purpose of this MOU is to allow equipment servicing of 3D printers and other Makerspace equipment repairs. Mr. Martinson called for the motion to be seconded. Motion was seconded by Mrs. Ferrell. Motion passed. Finally, Mr. Martinson discussed the library closing schedule for 2027. This schedule was approved in the Governance Committee meeting. Mr. Martinson called for the motion to be seconded. Motion was seconded by Mr. Garland. Motion passed.

**Finance Committee Report**

Mr. Garland went over the financials that covered the period through June 30th. Mr. Garland spoke about the report and while it showed that all financials are on track, there are some small differences that are due to timing of expenses but no big outliers. Mr. Martinson made the motion to approve the financial report. Motion was seconded by Mrs. Wroblewski. Motion passed. Mr. Garland spoke about the LSTA technology grant application for the expansion of the holds locker unit at Mark Russell Recreation Center. This grant funding would allow for the capacity of the holds locker to increase from 47 units to 77 units with an award cap of $50,000 with no local match. Mr. Garland made the motion to approve the application for the LSTA technology grant. Motion was seconded by Mr. Martinson. Motion passed. Mr. Garland spoke about the renewal of the existing investment policy. The renewal of the investment policy would have no changes from the prior year's policy. Mr. Garland made the motion to approve the renewal of the investment policy. Motion was seconded by Mr. Martinson. Motion passed.

**Executive Director's Report**

Ms. Chow shared statistics from the activity reports for May and June. System-wide circulation saw a decrease of 5% in May and 2% in June for physical materials. Downloadables circulation increased by 5.5% in May and increased 7.6% in June. The Madison Library is the leader in circulating materials, followed by South Huntsville and Downtown libraries. Some notable increases in circulation are at the New Hope, North Huntsville and Triana branches. The Cove holds locker saw an increase in usage by 13% in May and 22% in June. The system-wide visitors statistics for May increased by 2% and then increased again by 9% in June. Program attendance saw a slight decrease in May but an increase in June by 5%. The branch with the most visitors is South Huntsville Library with Downtown and Madison following.

Ms. Chow spoke about the top circulating books in May and June. The top circulating adult print was Emily Henry's "Funny Story". The top circulating YA print was Suzanne Collins' "Sunrise on the Reaping". The top juvenile print was "Dog Man: Brawl of the Wild" by Dav Pilkey. The book with the most holds is "The Calamity Club" by Kathryn Stockett. The top circulating digital audio book is "The Last Letter" by Rebecca Yarros. Finally, the top circulating eBook is "Seeking Persephone" by Sarah M. Eden.

Ms. Chow spoke about the highlighted programs from May and June. The Summer Reading Kickoff events began at the end of May and into June. The South Huntsville Library had 277 attendees at their Summer Celebration event. The Adult Summer Reading kickoff at The Camp at MidCity had 206 attendees, with Monrovia, Hazel Green and North Huntsville locations also being very busy with their kickoff events. The youth programs also had high attendance, some notable programs were Reptiles with Beth Girard at Gurley, Nutty Scientists at South Huntsville, Therapy Partners at Hazel Green, Silly Sidewalk at Madison, Fossil Digging at Cavalry Hill, and Rise Raptors at Triana. Ms. Chow also spoke about some adult program highlights with the notable programs being: Book Bedazzling at Madison, Watercolor Exploration at New Hope, Cookbook Club at Downtown, Festive Wreaths at Gurley, and the author event with Robert Bailey at the Beer Hog in Madison.

Ms. Chow shared a new program, BrainHQ, which is set to launch soon. This is a brain health program with the subscription being funded by Dr. Noel and Betsy Estopinal. This program offers six categories of brain exercise programs such as: memory, attention, brain speed, people skills, intelligence, and navigation. This program is accessible through iOS, Android devices, and desktop computers. This program is free for one year to all patrons.

**Public Comments**

Mr. Martinson called for approval to add speakers, Dr. Marisa Allison, Scott Nagle, Maggie Minsk, Susan Stewart, and Carissa Callan. Motion was made to accept. Motion was seconded by Mrs. Wroblewski. Motion passed.

<u>Tonia Stulting</u>

Ms. Stulting spoke about dispelling misconceptions about the diverse group of individuals who believe that we should be careful about what we put in front of children. Ms. Stulting stated that they are not religious fanatics, do not want to ban books, do not hate or fear gay people, do not hate or fear trans people, and are not "Nazis". Ms. Stulting's overall goal is to care about kids and does not want them harmed by what they see in the library.

Dr. Marisa Allison

Dr. Allison spoke about a book under review titled, *Flor Fights Back: A Stonewall Riots Survival Story.* Dr. Allison states that this book is a beautiful piece of historical fiction that features a trans teenage girl growing up in New York City in the 1960's. Dr. Allison states she believes the book should be kept where it is and for the Board to "push back against the State".

Scott Nagle

Mr. Nagle expressed gratitude to Mr. Martinson and Ms. Chow for their presentation at the City Council meeting on May 28th. Mr. Nagle encouraged the Board to continue the process of developing a solid proposal for facility improvements to get to the City and County leaders for implementation to start in 2027.

Susan Stewart

Ms. Stewart expressed strong opposition to censorship in our libraries, defining moving books to make them harder for children to find as censorship. Ms. Stewart recapped the APLS board actions and impacts stating them as policies reflecting their own agenda, not local communities.

Carissa Callan

Ms. Callan spoke about clarifying their belief that believing something is inappropriate for children does not equate to being against certain groups of people, values, or attempting to force conformity. Ms. Callan states that the public library is for everyone and should offer materials for all, maintaining a balance. Ms. Callan noted that many homeschool families no longer visit the library in person, opting to place books on hold due to distrust in what their children might find in the juvenile or young adult sections. Ms. Callan states that if certain books are set aside, it would allow everyone to browse the library comfortably.

**Next Meeting Date**

The next meeting will be held Tuesday, September 22nd, 2026, at 4:00pm at the Downtown Public Library.

There being no further business, the meeting adjourned.

| Submitted by: | Approved: |
|---|---|
| ______________________________ | ______________________________ |
| Kara Riethmaier | GW Boon III, Chair |

HUNTSVILLE-MADISON COUNTY
LIBRARY FOUNDATION

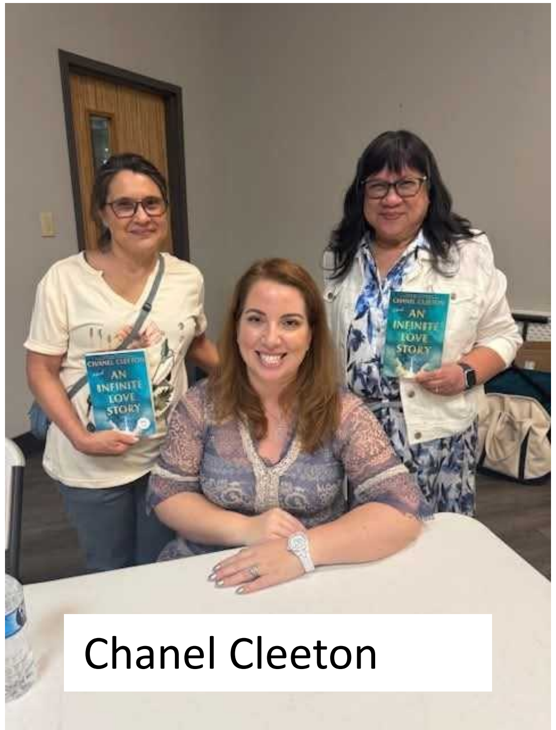
A city cannot be great without a great library. The mission of the Huntsville-Madison County Library Foundation is *to advocate for the Library and to acquire resources that enhance the Library's value to* the *community.*

# Thank you!
# 2026 Vive le Livre


# Recent Grants

- Senator Arthur Orr gifted $5,000 to the Triana Public Library.
- Representative Marilyn Lands gifted $20,000 to the Downtown Huntsville Public Library, Madison Public Library, and Triana Public Library.
- The Kiwanis Foundation of Huntsville granted the HMCPL $3,000 to support Summer Reading 2027.
- The PNC Foundation provided a $10,000 grant to fund Ready Readers for the 2026-2027 school year.

# July & August Foundation Events



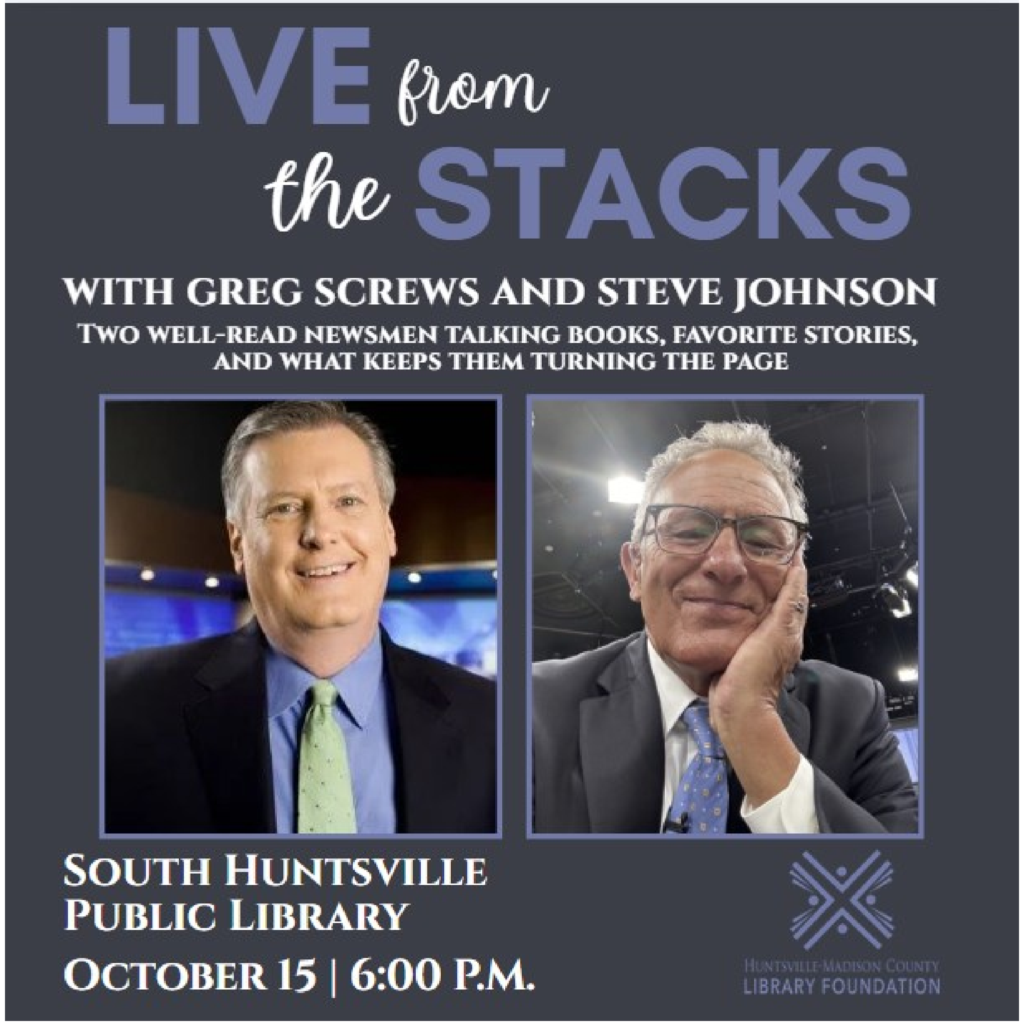

Chanel Cleeton

Are You Smarter Than a Librarian? Trivia Night

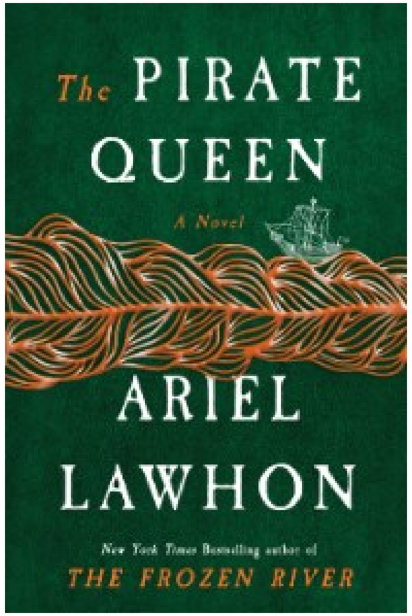
Kelly Rimmer

Beatriz Williams and Karen White

# Upcoming Events





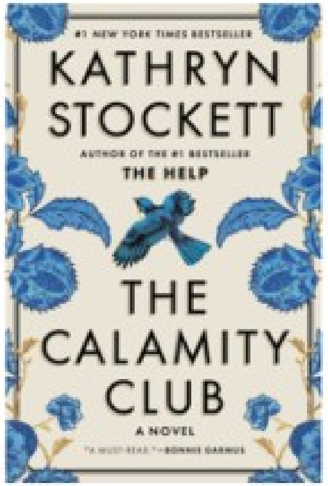


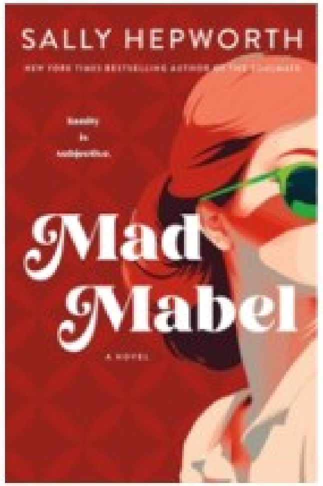

**Keynote Author:**
Ariel Lawhon

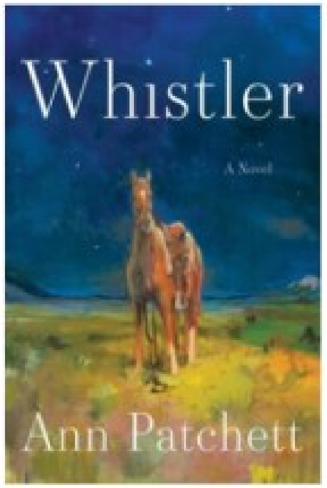
**Two Events On November 7:**
12:30 p.m. and 3 p.m.
**The 3 p.m. is sold out!**

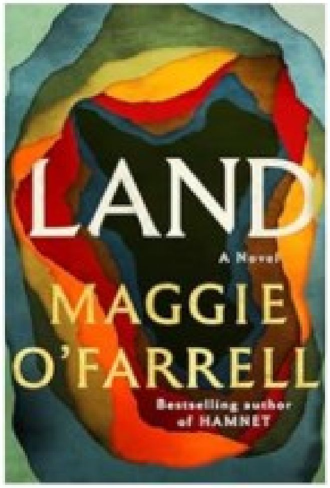
**Ticket Prices:**
Admission Ticket: $15
Ticket with Book: $40

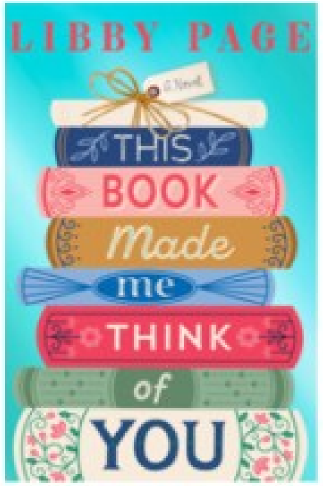
**Total Raised: $2,500**
**Books Purchased: 140**

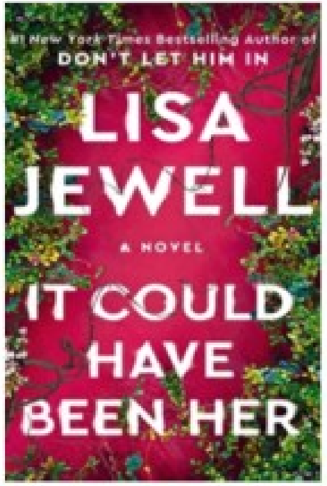



**Stop by and say hello to the HMCPL scarecrow at the Botanical Garden this fall!**

**Huntsville Public Library**
**Balance Sheet**
**As of August 31, 2026**

| | Aug 31, 26 |
|---|---|
| ASSETS | |
| Current Assets | |
| Checking/Savings | |
| Cash and cash on hand | |
| VISA DEBIT CARDS | |
| VISA GIFT CARD-RAMP 7692 | 1,000.00 |
| Total VISA DEBIT CARDS | 1,000.00 |
| Servis1st Bank-Master Account | |
| Servis1st Bank-Master-Rainy Day | 2,706,473.20 |
| Servis1st Bank-Master Account - Other | 2,355,965.73 |
| Total Servis1st Bank-Master Account | 5,062,438.93 |
| Servis1st Bank-Gifts | 545,499.34 |
| Servis1st Bank-Merchant Acct | 19,398.85 |
| Servis1st Bank-Payroll | 21,570.74 |
| Petty cash | 1,572.00 |
| TRUIST BANK CD RAINY DAY-MMA | 596,497.66 |
| Total Cash and cash on hand | 6,247,977.52 |
| Certificates of Deposit | |
| UNITED COMMUNITY-KYSER CD 3550 | 50,000.00 |
| UNITED COMMUNITY-CD 45954 | 189,728.82 |
| Firstbank - 54304 | 199,398.51 |
| UNITED COMMUNITY-RAINY DAY | 276,002.71 |
| UNITED COMMUNITY-CUMMER | 107,508.14 |
| Firstbank EME Funds | 99,869.77 |
| Servis1st CD Mccalin 371138 | 30,617.64 |
| Total Certificates of Deposit | 953,125.59 |
| Investments | |
| C. Schwab HMCPL 3703-9063 | 949,371.68 |
| C. Schwab M. Pruitt 4478-8529 | 120,438.06 |
| C.Schwab Jean Payne 7587-0478 | 86,472.25 |
| C. Schwab- Roberts 4311-4986 | 24,300.74 |
| Total Investments | 1,180,582.73 |
| Total Checking/Savings | 8,381,685.84 |
| Accounts Receivable | |
| Accounts Receivable | -321.30 |
| Total Accounts Receivable | -321.30 |
| Other Current Assets | |
| Lease Receivable - ST | 11,087.82 |
| Miscellaneous Receivables | 76,258.45 |
| Prepaids | 115,785.97 |
| Total Other Current Assets | 203,132.24 |
| Total Current Assets | 8,584,496.78 |
| Fixed Assets | |
| Library collection | 1,739,902.69 |
| Miscellaneous fixed assets | 7,387,662.80 |
| Donated photographs | 126,077.00 |
| Acc deprec - library collection | -1,956,200.93 |
| Acc deprec - misc fixed assets | -4,774,977.70 |
| Lease Asset | 69,730.61 |
| Acc Amortization - Lease | -26,302.17 |
| Total Fixed Assets | 2,565,892.30 |

# Huntsville Public Library
# Balance Sheet
# As of August 31, 2026

| | Aug 31, 26 |
|---|---|
| **Other Assets** | |
| **Lease Receivable - LT** | 12,874.39 |
| **Total Other Assets** | 12,874.39 |
| **TOTAL ASSETS** | **11,163,263.47** |
| **LIABILITIES & EQUITY** | |
| **Liabilities** | |
| **Current Liabilities** | |
| **Other Current Liabilities** | |
| **Lease Liability - ST** | 16,472.47 |
| **Accrued liabilities** | |
| **Clinic** | 65.00 |
| **Accrued Comp Absences** | 185,092.22 |
| **Accrued Expenses** | 88,045.55 |
| **Accrued payroll** | 119,694.86 |
| **Accrued payroll taxes** | 8,573.45 |
| **Retirement payable** | 39,720.37 |
| **Withheld Accident Ins(pretaxed)** | -15.26 |
| **Withheld Critical Illness Princ** | 0.55 |
| **Withheld Voluntary Life Prem** | -34.06 |
| **Withheld Health Ins (pretaxed)** | -12,298.71 |
| **Withheld Health Ins (taxed)** | 10,596.07 |
| **Withheld LTD Principal** | 11.77 |
| **Withheld STD Principal** | 263.13 |
| **Withheld Vision (pretaxed)** | -349.54 |
| **Withheld Vision (taxed)** | 287.76 |
| **Total Accrued liabilities** | 439,653.16 |
| **Deferred revenue** | |
| **Deferred revenue - grants** | 35,560.08 |
| **Total Deferred revenue** | 35,560.08 |
| **Total Other Current Liabilities** | 491,685.71 |
| **Total Current Liabilities** | 491,685.71 |
| **Long Term Liabilities** | |
| **Lease - Deferred Inflow of Reso** | 25,308.59 |
| **Lease Liability - LT** | 28,932.13 |
| **Total Long Term Liabilities** | 54,240.72 |
| **Total Liabilities** | 545,926.43 |
| **Equity** | |
| **Investment in Fixed Assets** | 2,926,306.12 |
| **Restricted Fund** | 359,349.75 |
| **Retained Earnings** | 4,207,211.72 |
| **UNRESTRICTED-GENERAL FUND** | 1,755,685.55 |
| **Net Income** | 1,368,783.90 |
| **Total Equity** | 10,617,337.04 |
| **TOTAL LIABILITIES & EQUITY** | **11,163,263.47** |

HUNTSVILLE PUBLIC LIBRARY
FINANCIAL ANALYSIS
OCTOBER 2025 – AUGUST 2026

| | TOTAL | | | | |
|---|---|---|---|---|---|
| | Oct '25 - Aug 26 | Budget | $ Over Budget | % of Budget | TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67% |
| **Ordinary Income/Expense** | | | | | |
| **Income** | | | | | |
| **GOVERNMENT SUPPORT** | | | | | |
| **Total GOVERNMENT SUPPORT** | 7,810,176.40 | 7,846,100.00 | -35,923.60 | 99.54% | |
| **FRIENDS OF THE LIBRARY SUPPORT** | 130,846.07 | 128,800.00 | 2,046.07 | 101.59% | |
| **FOUNDATION SUPPORT** | 75,000.00 | 75,000.00 | 0.00 | 100.0% | |
| **Total INVESTMENT INCOME** | 157,465.33 | 173,675.00 | -16,209.67 | 90.67% | |
| **Total FEES** | 199,108.43 | 134,915.00 | 64,193.43 | 147.58% | |
| **Total GIFTS and GRANTS** | 247,319.21 | 0.00 | 247,319.21 | 100.0% | |
| **Total MISCELLANEOUS** | 25,051.79 | 0.00 | 25,051.79 | 100.0% | |
| **Total PROGRAM REVENUES** | 190.00 | 0.00 | 190.00 | 100.0% | |
| **Total Income** | 8,645,157.23 | 8,358,490.00 | 286,667.23 | 103.43% | |
| **Gross Profit** | 8,645,157.23 | 8,358,490.00 | 286,667.23 | 103.43% | |
| **Expense** | | | | | |
| **Total AUTOMATED SERVICES** | 162,354.10 | 221,365.00 | -59,010.90 | 73.34% | AUTOMATED SERVICES: Paid Annual Bywater fee. |
| **Total BUILDING OPERATIONS** | 980,637.27 | 1,257,985.00 | -277,347.73 | 77.95% | |
| **Total GENERAL OPERATING** | 284,115.43 | 255,068.00 | 29,047.43 | 111.39% | |
| **Total MATERIALS** | 649,149.14 | 761,310.00 | -112,160.86 | 85.27% | |
| **Total SALARIES & BENEFITS** | 5,058,642.32 | 5,862,762.00 | -804,119.68 | 86.28% | |
| **Total GRANT EXPENSES** | 24,667.49 | 0.00 | 24,667.49 | 100.0% | |
| **Total OTHER GIFT EXPENSES** | 113,696.08 | 0.00 | 113,696.08 | 100.0% | |
| **Total Expense** | 7,276,373.33 | 8,358,490.00 | -1,082,116.67 | 87.05% | |
| **Net Ordinary Income** | 1,368,783.90 | 0.00 | 1,368,783.90 | 100.0% | |
| **Net Income** | **1,368,783.90** | **0.00** | **1,368,783.90** | **100.0%** | |

HUNTSVILLE PUBLIC LIBRARY
PROFIT/LOSS ACTUAL VS BUDGET
OCTOBER 2025 – AUGUST 2026

| | Total COH | | | |
|---|---|---|---|---|
| **TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67%** | **Oct '25 - Aug 26** | **Budget** | **$ Over Budget** | **% of Budget** |
| **Ordinary Income/Expense** | | | | |
| **Income** | | | | |
| **GOVERNMENT SUPPORT** | | | | |
| **Total GOVERNMENT SUPPORT** | 6,147,960.74 | 6,098,458.00 | 49,502.74 | 100.81% |
| **FRIENDS OF THE LIBRARY SUPPORT** | 105,247.14 | 105,000.00 | 247.14 | 100.24% |
| **FOUNDATION SUPPORT** | 66,817.00 | 66,817.00 | 0.00 | 100.0% |
| **Total INVESTMENT INCOME** | 157,465.33 | 173,675.00 | -16,209.67 | 90.67% |
| **Total FEES** | 125,001.15 | 85,620.00 | 39,381.15 | 146.0% |
| **Total GIFTS and GRANTS** | 187,329.71 | 0.00 | 187,329.71 | 100.0% |
| **Total MISCELLANEOUS** | 16,267.00 | 0.00 | 16,267.00 | 100.0% |
| **Total PROGRAM REVENUES** | 160.00 | 0.00 | 160.00 | 100.0% |
| **Total Income** | 6,806,248.07 | 6,529,570.00 | 276,678.07 | 104.24% |
| **Gross Profit** | 6,806,248.07 | 6,529,570.00 | 276,678.07 | 104.24% |
| **Expense** | | | | |
| **Total AUTOMATED SERVICES** | 99,102.01 | 126,366.00 | -27,263.99 | 78.43% |
| **Total BUILDING OPERATIONS** | 902,777.23 | 1,160,399.00 | -257,621.77 | 77.8% |
| **Total GENERAL OPERATING** | 224,043.82 | 195,272.00 | 28,771.82 | 114.73% |
| **Total MATERIALS** | 472,514.61 | 558,958.00 | -86,443.39 | 84.54% |
| **Total SALARIES & BENEFITS** | 3,831,372.04 | 4,488,575.00 | -657,202.96 | 85.36% |
| **Total GRANT EXPENSES** | 22,129.43 | 0.00 | 22,129.43 | 100.0% |
| **Total OTHER GIFT EXPENSES** | 84,999.72 | 0.00 | 84,999.72 | 100.0% |
| **Total Expense** | 5,640,050.36 | 6,529,570.00 | -889,519.64 | 86.38% |
| **Net Ordinary Income** | 1,166,197.71 | 0.00 | 1,166,197.71 | 100.0% |
| **Net Income** | **1,166,197.71** | **0.00** | **1,166,197.71** | **100.0%** |

HUNTSVILLE PUBLIC LIBRARY
PROFIT/LOSS ACTUAL VS BUDGET
OCTOBER 2025 – AUGUST 2026

| | Total Gurley | | | |
|---|---|---|---|---|
| **TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67%** | **Oct '25 - Aug 26** | **Budget** | **$ Over Budget** | **% of Budget** |
| **Ordinary Income/Expense** | | | | |
| **Income** | | | | |
| **GOVERNMENT SUPPORT** | | | | |
| **Total GOVERNMENT SUPPORT** | 114,155.30 | 115,833.00 | -1,677.70 | 98.55% |
| **FRIENDS OF THE LIBRARY SUPPORT** | 2,000.00 | 2,000.00 | 0.00 | 100.0% |
| **FOUNDATION SUPPORT** | 1,364.00 | 1,364.00 | 0.00 | 100.0% |
| **Total INVESTMENT INCOME** | 0.00 | | | |
| **Total FEES** | 2,064.24 | 1,690.00 | 374.24 | 122.14% |
| **Total GIFTS and GRANTS** | 3,518.95 | 0.00 | 3,518.95 | 100.0% |
| **Total MISCELLANEOUS** | 454.60 | 0.00 | 454.60 | 100.0% |
| **Total PROGRAM REVENUES** | 0.00 | | | |
| **Total Income** | 123,557.09 | 120,887.00 | 2,670.09 | 102.21% |
| **Gross Profit** | 123,557.09 | 120,887.00 | 2,670.09 | 102.21% |
| **Expense** | | | | |
| **Total AUTOMATED SERVICES** | 3,832.62 | 6,367.00 | -2,534.38 | 60.2% |
| **Total BUILDING OPERATIONS** | 1,025.51 | 1,525.00 | -499.49 | 67.25% |
| **Total GENERAL OPERATING** | 3,334.86 | 3,892.00 | -557.14 | 85.69% |
| **Total MATERIALS** | 9,236.92 | 11,293.00 | -2,056.08 | 81.79% |
| **Total SALARIES & BENEFITS** | 96,257.54 | 97,810.00 | -1,552.46 | 98.41% |
| **Total GRANT EXPENSES** | 0.00 | | | |
| **Total OTHER GIFT EXPENSES** | 1,142.70 | 0.00 | 1,142.70 | 100.0% |
| **Total Expense** | 114,830.15 | 120,887.00 | -6,056.85 | 94.99% |
| **Net Ordinary Income** | 8,726.94 | 0.00 | 8,726.94 | 100.0% |
| **Net Income** | **8,726.94** | **0.00** | **8,726.94** | **100.0%** |

HUNTSVILLE PUBLIC LIBRARY
PROFIT/LOSS ACTUAL VS BUDGET
OCTOBER 2025 – AUGUST 2026

| TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67% | Total Hazel Green | | | |
|---|---|---|---|---|
| | **Oct '25 - Aug 26** | **Budget** | **$ Over Budget** | **% of Budget** |
| **Ordinary Income/Expense** | | | | |
| **Income** | | | | |
| **GOVERNMENT SUPPORT** | | | | |
| **Total GOVERNMENT SUPPORT** | 141,294.00 | 141,294.00 | 0.00 | 100.0% |
| **FRIENDS OF THE LIBRARY SUPPORT** | 486.30 | 0.00 | 486.30 | 100.0% |
| **FOUNDATION SUPPORT** | 1,364.00 | 1,364.00 | 0.00 | 100.0% |
| **Total INVESTMENT INCOME** | 0.00 | | | |
| **Total FEES** | 7,506.67 | 4,810.00 | 2,696.67 | 156.06% |
| **Total GIFTS and GRANTS** | 9,397.98 | 0.00 | 9,397.98 | 100.0% |
| **Total MISCELLANEOUS** | 659.32 | | | |
| **Total PROGRAM REVENUES** | 30.00 | 0.00 | 30.00 | 100.0% |
| **Total Income** | 160,738.27 | 147,468.00 | 13,270.27 | 109.0% |
| **Gross Profit** | 160,738.27 | 147,468.00 | 13,270.27 | 109.0% |
| **Expense** | | | | |
| **Total AUTOMATED SERVICES** | 5,148.96 | 8,639.00 | -3,490.04 | 59.6% |
| **Total BUILDING OPERATIONS** | 5,645.56 | 7,181.00 | -1,535.44 | 78.62% |
| **Total GENERAL OPERATING** | 5,146.67 | 5,329.00 | -182.33 | 96.58% |
| **Total MATERIALS** | 11,875.16 | 14,532.00 | -2,656.84 | 81.72% |
| **Total SALARIES & BENEFITS** | 102,681.81 | 111,787.00 | -9,105.19 | 91.86% |
| **Total GRANT EXPENSES** | 0.00 | | | |
| **Total OTHER GIFT EXPENSES** | 2,318.83 | 0.00 | 2,318.83 | 100.0% |
| **Total Expense** | 132,816.99 | 147,468.00 | -14,651.01 | 90.07% |
| **Net Ordinary Income** | 27,921.28 | 0.00 | 27,921.28 | 100.0% |
| **Net Income** | **27,921.28** | **0.00** | **27,921.28** | **100.0%** |

HUNTSVILLE PUBLIC LIBRARY
PROFIT/LOSS ACTUAL VS BUDGET
OCTOBER 2025 – AUGUST 2026

| TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67% | Total Madison | | | |
|---|---|---|---|---|
| | **Oct '25 - Aug 26** | **Budget** | **$ Over Budget** | **% of Budget** |
| **Ordinary Income/Expense** | | | | |
| **Income** | | | | |
| **GOVERNMENT SUPPORT** | | | | |
| **Total GOVERNMENT SUPPORT** | 992,874.62 | 1,075,375.00 | -82,500.38 | 92.33% |
| **FRIENDS OF THE LIBRARY SUPPORT** | 18,000.00 | 18,000.00 | 0.00 | 100.0% |
| **FOUNDATION SUPPORT** | 1,363.00 | 1,363.00 | 0.00 | 100.0% |
| **Total INVESTMENT INCOME** | 0.00 | | | |
| **Total FEES** | 49,866.92 | 34,600.00 | 15,266.92 | 144.12% |
| **Total GIFTS and GRANTS** | 17,217.01 | 0.00 | 17,217.01 | 100.0% |
| **Total MISCELLANEOUS** | 6,248.83 | 0.00 | 6,248.83 | 100.0% |
| **Total PROGRAM REVENUES** | 0.00 | | | |
| **Total Income** | 1,085,570.38 | 1,129,338.00 | -43,767.62 | 96.12% |
| **Gross Profit** | 1,085,570.38 | 1,129,338.00 | -43,767.62 | 96.12% |
| **Expense** | | | | |
| **Total AUTOMATED SERVICES** | 43,507.55 | 60,931.00 | -17,423.45 | 71.41% |
| **Total BUILDING OPERATIONS** | 61,736.99 | 73,079.00 | -11,342.01 | 84.48% |
| **Total GENERAL OPERATING** | 36,271.68 | 35,588.00 | 683.68 | 101.92% |
| **Total MATERIALS** | 131,106.70 | 146,643.00 | -15,536.30 | 89.41% |
| **Total SALARIES & BENEFITS** | 712,813.00 | 813,097.00 | -100,284.00 | 87.67% |
| **Total GRANT EXPENSES** | 529.18 | 0.00 | 529.18 | 100.0% |
| **Total OTHER GIFT EXPENSES** | 14,308.37 | 0.00 | 14,308.37 | 100.0% |
| **Total Expense** | 1,000,273.47 | 1,129,338.00 | -129,064.53 | 88.57% |
| **Net Ordinary Income** | 85,296.91 | 0.00 | 85,296.91 | 100.0% |
| **Net Income** | **85,296.91** | **0.00** | **85,296.91** | **100.0%** |

HUNTSVILLE PUBLIC LIBRARY
PROFIT/LOSS ACTUAL VS BUDGET
OCTOBER 2025 – AUGUST 2026

| TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67% | Total Monrovia | | | |
|---|---|---|---|---|
| | **Oct '25 - Aug 26** | **Budget** | **$ Over Budget** | **% of Budget** |
| **Ordinary Income/Expense** | | | | |
| **Income** | | | | |
| **GOVERNMENT SUPPORT** | | | | |
| **Total GOVERNMENT SUPPORT** | 205,120.00 | 205,120.00 | 0.00 | 100.0% |
| **FRIENDS OF THE LIBRARY SUPPORT** | 2,000.00 | 2,000.00 | 0.00 | 100.0% |
| **FOUNDATION SUPPORT** | 1,364.00 | 1,364.00 | 0.00 | 100.0% |
| **Total INVESTMENT INCOME** | 0.00 | | | |
| **Total FEES** | 10,904.37 | 5,990.00 | 4,914.37 | 182.04% |
| **Total GIFTS and GRANTS** | 5,550.00 | 0.00 | 5,550.00 | 100.0% |
| **Total MISCELLANEOUS** | 1,116.22 | 0.00 | 1,116.22 | 100.0% |
| **Total PROGRAM REVENUES** | 0.00 | | | |
| **Total Income** | 226,054.59 | 214,474.00 | 11,580.59 | 105.4% |
| **Gross Profit** | 226,054.59 | 214,474.00 | 11,580.59 | 105.4% |
| **Expense** | | | | |
| **Total AUTOMATED SERVICES** | 7,932.10 | 13,084.00 | -5,151.90 | 60.62% |
| **Total BUILDING OPERATIONS** | 4,995.61 | 6,466.00 | -1,470.39 | 77.26% |
| **Total GENERAL OPERATING** | 8,318.25 | 7,664.00 | 654.25 | 108.54% |
| **Total MATERIALS** | 12,557.63 | 15,287.00 | -2,729.37 | 82.15% |
| **Total SALARIES & BENEFITS** | 155,211.31 | 171,973.00 | -16,761.69 | 90.25% |
| **Total GRANT EXPENSES** | 2,008.88 | | | |
| **Total OTHER GIFT EXPENSES** | 5,960.31 | 0.00 | 5,960.31 | 100.0% |
| **Total Expense** | 196,984.09 | 214,474.00 | -17,489.91 | 91.85% |
| **Net Ordinary Income** | 29,070.50 | 0.00 | 29,070.50 | 100.0% |
| **Net Income** | **29,070.50** | **0.00** | **29,070.50** | **100.0%** |

HUNTSVILLE PUBLIC LIBRARY
PROFIT/LOSS ACTUAL VS BUDGET
OCTOBER 2025 – AUGUST 2026

| | Total New Hope | | | |
|---|---|---|---|---|
| **TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67%** | **Oct '25 - Aug 26** | **Budget** | **$ Over Budget** | **% of Budget** |
| **Ordinary Income/Expense** | | | | |
| **Income** | | | | |
| **GOVERNMENT SUPPORT** | | | | |
| **Total GOVERNMENT SUPPORT** | 117,038.74 | 116,487.00 | 551.74 | 100.47% |
| **FRIENDS OF THE LIBRARY SUPPORT** | 3,112.63 | 1,800.00 | 1,312.63 | 172.92% |
| **FOUNDATION SUPPORT** | 1,364.00 | 1,364.00 | 0.00 | 100.0% |
| **Total INVESTMENT INCOME** | 0.00 | | | |
| **Total FEES** | 1,815.32 | 1,010.00 | 805.32 | 179.74% |
| **Total GIFTS and GRANTS** | 3,300.00 | 0.00 | 3,300.00 | 100.0% |
| **Total MISCELLANEOUS** | 186.35 | | | |
| **Total PROGRAM REVENUES** | 0.00 | | | |
| **Total Income** | 126,817.04 | 120,661.00 | 6,156.04 | 105.1% |
| **Gross Profit** | 126,817.04 | 120,661.00 | 6,156.04 | 105.1% |
| **Expense** | | | | |
| **Total AUTOMATED SERVICES** | 1,853.92 | 3,312.00 | -1,458.08 | 55.98% |
| **Total BUILDING OPERATIONS** | 3,844.46 | 4,556.00 | -711.54 | 84.38% |
| **Total GENERAL OPERATING** | 3,839.99 | 4,016.00 | -176.01 | 95.62% |
| **Total MATERIALS** | 6,029.86 | 7,455.00 | -1,425.14 | 80.88% |
| **Total SALARIES & BENEFITS** | 89,662.85 | 101,322.00 | -11,659.15 | 88.49% |
| **Total GRANT EXPENSES** | 0.00 | | | |
| **Total OTHER GIFT EXPENSES** | 1,674.35 | 0.00 | 1,674.35 | 100.0% |
| **Total Expense** | 106,905.43 | 120,661.00 | -13,755.57 | 88.6% |
| **Net Ordinary Income** | 19,911.61 | 0.00 | 19,911.61 | 100.0% |
| **Net Income** | **19,911.61** | **0.00** | **19,911.61** | **100.0%** |

HUNTSVILLE PUBLIC LIBRARY
PROFIT/LOSS ACTUAL VS BUDGET
OCTOBER 2025 – AUGUST 2026

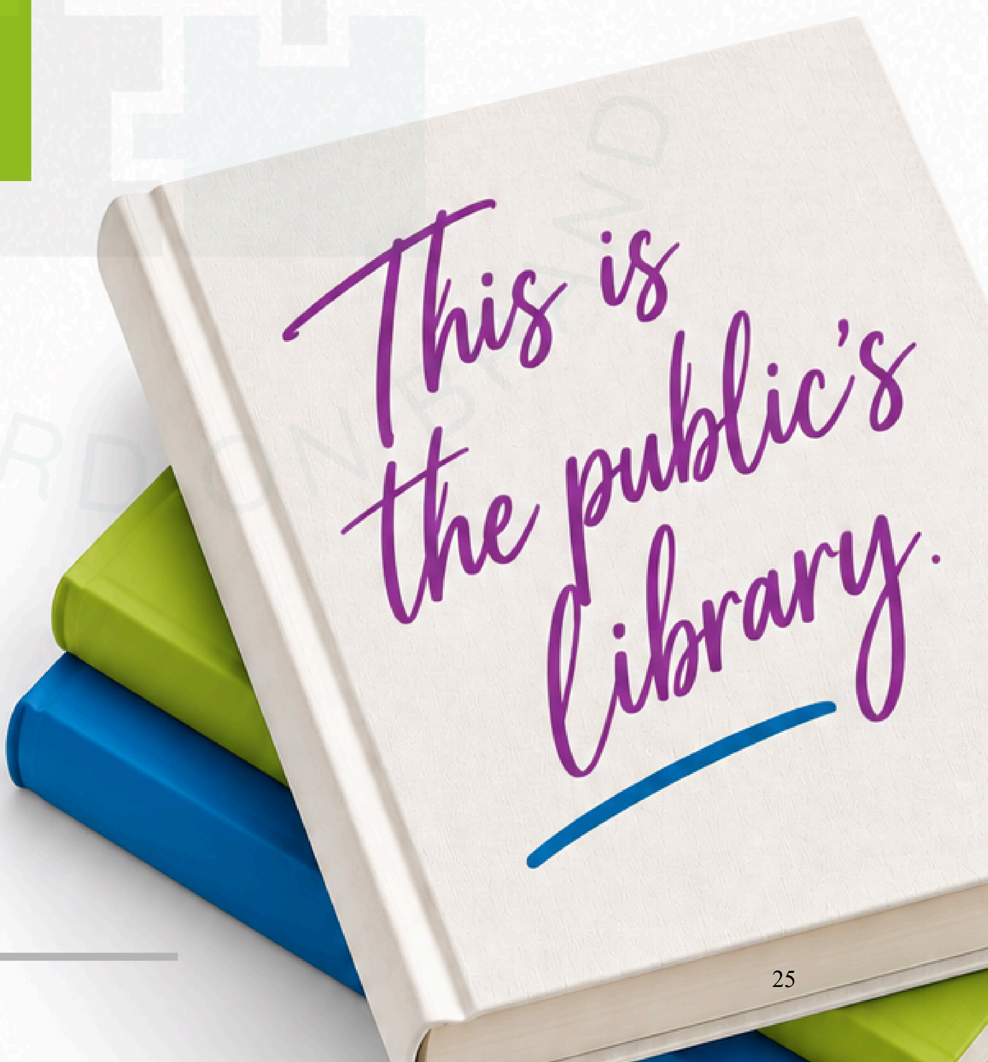
| TOTAL INCOME AND EXPENSES SHOULD BE AT 91.67% | Total Triana | | | |
|---|---|---|---|---|
| | Oct '25 - Aug 26 | Budget | $ Over Budget | % of Budget |
| Ordinary Income/Expense | | | | |
| Income | | | | |
| GOVERNMENT SUPPORT | | | | |
| Total GOVERNMENT SUPPORT | 91,733.00 | 93,533.00 | -1,800.00 | 98.08% |
| FRIENDS OF THE LIBRARY SUPPORT | 0.00 | | | |
| FOUNDATION SUPPORT | 1,364.00 | 1,364.00 | 0.00 | 100.0% |
| Total INVESTMENT INCOME | 0.00 | | | |
| Total FEES | 1,949.76 | 1,195.00 | 754.76 | 163.16% |
| Total GIFTS and GRANTS | 1,180.00 | 0.00 | 1,180.00 | 100.0% |
| Total MISCELLANEOUS | 119.47 | 0.00 | 119.47 | 100.0% |
| Total PROGRAM REVENUES | 0.00 | | | |
| Total Income | 96,346.23 | 96,092.00 | 254.23 | 100.27% |
| Gross Profit | 96,346.23 | 96,092.00 | 254.23 | 100.27% |
| Expense | | | | |
| Total AUTOMATED SERVICES | 976.94 | 2,666.00 | -1,689.06 | 36.64% |
| Total BUILDING OPERATIONS | 611.91 | 4,779.00 | -4,167.09 | 12.8% |
| Total GENERAL OPERATING | 3,160.16 | 3,307.00 | -146.84 | 95.56% |
| Total MATERIALS | 5,828.26 | 7,142.00 | -1,313.74 | 81.61% |
| Total SALARIES & BENEFITS | 70,643.77 | 78,198.00 | -7,554.23 | 90.34% |
| Total GRANT EXPENSES | 0.00 | | | |
| Total OTHER GIFT EXPENSES | 3,304.18 | 0.00 | 3,304.18 | 100.0% |
| Total Expense | 84,525.22 | 96,092.00 | -11,566.78 | 87.96% |
| Net Ordinary Income | 11,821.01 | 0.00 | 11,821.01 | 100.0% |
| **Net Income** | **11,821.01** | **0.00** | **11,821.01** | **100.0%** |

| | CAV-HILL (COH) | DOWNTOWN (COH) | NHV (COH) | OUTREACH COH | SHV (COH) | Total COH | GUR | HAZ | MAD | MON | NEW | TRI | TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget | 26/27 Budget |
| **Ordinary Income/Expense** | | | | | | | | | | | | | |
| **Income** | | | | | | | | | | | | | |
| **GOVERNMENT SUPPORT** | | | | | | | | | | | | | |
| **Total STATE OF ALABAMA SUPPORT** | 19,093.00 | 258,361.00 | 37,781.00 | 19,971.00 | 43,182.00 | 378,388.00 | 32,671.00 | 33,695.00 | 6,011.00 | 55,775.00 | 36,009.00 | 8,415.00 | 550,964.00 |
| **MADISON COUNTY SUPPORT** | | | | | | | | | | | | | |
| **District 1** | | | | | | | | 30,000.00 | | | | | 30,000.00 |
| **District 3** | | | | | | | 10,000.00 | | | | 10,000.00 | | 20,000.00 |
| **District 4** | | | | | | | | | | 36,500.00 | | | 36,500.00 |
| **MADISON CO - GEN FUND** | 11,376.00 | 29,928.00 | 16,048.00 | 12,000.00 | 19,000.00 | 88,352.00 | 65,667.00 | 81,530.00 | 30,359.00 | 115,997.00 | 68,542.00 | 49,553.00 | 500,000.00 |
| **MADISON COUNTY-RENTS** | | 6,544.00 | | | | 6,544.00 | | | | | | | 6,544.00 |
| **Total MADISON COUNTY SUPPORT** | 11,376.00 | 36,472.00 | 16,048.00 | 12,000.00 | 19,000.00 | 94,896.00 | 75,667.00 | 111,530.00 | 30,359.00 | 152,497.00 | 78,542.00 | 49,553.00 | 593,044.00 |
| **MUNICIPAL SUPPORT** | | | | | | | | | | | | | |
| **CITY OF HUNTSVILLE** | 107,795.00 | 3,776,728.00 | 773,726.00 | 225,898.00 | 1,122,853.00 | 6,007,000.00 | | | | | | | 6,007,000.00 |
| **CITY OF MADISON** | | | | | | | | | 1,063,766.00 | | | | 1,063,766.00 |
| **TOWN OF GURLEY** | | | | | | | 20,704.00 | | | | | | 20,704.00 |
| **CITY OF NEW HOPE** | | | | | | | | | | | 8,000.00 | | 8,000.00 |
| **TOWN OF TRIANA** | | | | | | | | | | | | 38,400.00 | 38,400.00 |
| **Total MUNICIPAL SUPPORT** | 107,795.00 | 3,776,728.00 | 773,726.00 | 225,898.00 | 1,122,853.00 | 6,007,000.00 | 20,704.00 | | 1,063,766.00 | | 8,000.00 | 38,400.00 | 7,137,870.00 |
| **Total GOVERNMENT SUPPORT** | 138,264.00 | 4,071,561.00 | 827,555.00 | 257,869.00 | 1,185,035.00 | 6,480,284.00 | 129,042.00 | 145,225.00 | 1,100,136.00 | 208,272.00 | 122,551.00 | 96,368.00 | 8,281,878.00 |
| **FRIENDS OF THE LIBRARY SUPPORT** | | 90,000.00 | | | 17,000.00 | 107,000.00 | 2,000.00 | | 18,000.00 | 2,000.00 | 1,800.00 | | 130,800.00 |
| **FOUNDATION SUPPORT** | 1,364.00 | 61,363.00 | 1,364.00 | 1,363.00 | 1,363.00 | 66,817.00 | 1,364.00 | 1,364.00 | 1,363.00 | 1,364.00 | 1,364.00 | 1,364.00 | 75,000.00 |
| **Total INVESTMENT INCOME** | | 153,900.00 | | | | 153,900.00 | | | | | | | 153,900.00 |
| **Total FEES** | 1,235.00 | 37,010.00 | 18,495.00 | | 28,830.00 | 85,570.00 | 1,460.00 | 5,495.00 | 35,850.00 | 6,640.00 | 1,095.00 | 1,270.00 | 137,380.00 |
| **Gross Profit** | 140,863.00 | 4,413,834.00 | 847,414.00 | 259,232.00 | 1,232,228.00 | 6,893,571.00 | 133,866.00 | 152,084.00 | 1,155,349.00 | 218,276.00 | 126,810.00 | 99,002.00 | 8,778,958.00 |
| **Expense** | | | | | | | | | | | | | |
| **Total AUTOMATED SERVICES** | 6,547.00 | 132,136.00 | 48,716.00 | 0.00 | 86,940.00 | 274,339.00 | 9,795.00 | 12,194.00 | 63,842.00 | 16,116.00 | 7,237.00 | 7,008.00 | 390,531.00 |
| **Total BUILDING OPERATIONS** | 5,426.00 | 783,374.00 | 211,435.00 | 1,552.00 | 257,183.00 | 1,258,970.00 | 1,460.00 | 7,163.00 | 72,453.00 | 6,375.00 | 4,594.00 | 975.00 | 1,351,990.00 |
| **Total GENERAL OPERATING** | 5,985.00 | 148,478.00 | 19,449.00 | 9,226.00 | 29,341.00 | 212,479.00 | 4,403.00 | 5,689.00 | 36,659.00 | 8,483.00 | 4,507.00 | 3,944.00 | 276,164.00 |
| **Total MATERIALS** | 8,088.00 | 493,343.00 | 21,666.00 | 6,055.00 | 37,535.00 | 566,687.00 | 11,846.00 | 14,417.00 | 134,669.00 | 14,880.00 | 7,468.00 | 7,164.00 | 757,131.00 |
| **Total SALARIES & BENEFITS** | 114,817.00 | 2,856,503.00 | 546,148.00 | 242,399.00 | 821,229.00 | 4,581,096.00 | 106,362.00 | 112,621.00 | 847,726.00 | 172,422.00 | 103,004.00 | 79,911.00 | 6,003,142.00 |
| **Total Expense** | 140,863.00 | 4,413,834.00 | 847,414.00 | 259,232.00 | 1,232,228.00 | 6,893,571.00 | 133,866.00 | 152,084.00 | 1,155,349.00 | 218,276.00 | 126,810.00 | 99,002.00 | 8,778,958.00 |
| **Net Income** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** | **0.00** |

Huntsville-Madison County Public
LIBRARY
CREATE. EXPLORE. CONNECT.

# STRATEGIC PLAN

## 2027 - 2029




Building on momentum.
Shaping what's next.

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## A Message from the Executive Director

The **Huntsville-Madison County Public Library** has served this community for more than two centuries, but our work has never stood still. Madison County continues to grow, technology continues to reshape how people learn and connect, and our residents continue to ask more of the places and institutions they trust.

HMCPL enters this season from a position of strength. More people are visiting our libraries than ever before. In FY2025, our locations welcomed more than 1.4 million visits, our community checked out nearly 3 million physical and digital items, and over **17,000 new library cards** were issued. We are proud to lead the state in materials checked out and to remain a place where people of every age and background can **read, learn, work, gather,** and **belong.**

At the same time, growth brings real pressure. Our funding must keep pace with demand. Our buildings must be maintained, modernized and planned as a system and not one branch at a time. Our staff must feel prepared, connected and supported. And our community must clearly understand who the library is, what it provides and why it is essential.

This document carries forward the strongest commitments of our 2024-2026 plan while sharpening our focus for what's next. It centers five priorities: **future-ready places, prepared people, sustainable support and public trust, equitable access and responsive service, and learning and connection**. It also creates a stronger accountability rhythm so the plan remains a guiding resource, one that encourages meaningful actions and delivers lasting value to the community we serve.

This is the public's library. We invite our staff, Board, government partners, donors, community organizations and patrons to help us carry this plan forward - **together.**

**Sincerely,**

Connie Chow

**Executive Director, HMCPL**

Huntsville-Madison County Public
LIBRARY
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# Mission, Vision and Strategic Commitments

**MISSION**
**This is the public's library. We empower individuals to create their own futures, explore the universe of ideas, and connect with our community and the world.**

**VISION**
**HMCPL will be a vibrant community hub for strengthening 21st century literacy skills, delivering equitable access, and providing an atmosphere for remarkable experiences.**

## Strategic Aspirations

| Commitment | What it means |
|---|---|
| Public value | We will make decisions based on the value created for residents and the long-term health of the library system. |
| Equitable access | We will strive to reduce barriers and work to ensure people across Madison County can reach relevant materials, technology, spaces and services. |
| Human-centered service | We will support the people who deliver the experience and design services around real patron needs. |
| Trust and transparency | We will communicate clearly, listen consistently and provide visible evidence of progress. |
| Stewardship | We will align resources, partnerships and facilities with the priorities that matter most. |
| Learning and adaptation | We will use data, feedback and quarterly review to adjust without losing strategic focus. |

# Strategic Framework at a Glance

**GOAL 1: FUTURE-READY PLACES AND SPACES**
**Plan, maintain, and advocate for a system of safe, accessible and adaptable facilities that keeps pace with growth.**

**GOAL 2: PREPARED PEOPLE AND A CONNECTED CULTURE**
**Attract, develop, and retain library professionals who feel trained, supported, and connected across the system.**

**GOAL 3: SUSTAINABLE SUPPORT AND A TRUSTED COMMUNITY PRESENCE**
**Grow and diversify resources while strengthening advocacy, visibility, and public understanding of HMCPL's essential value.**

**GOAL 4: EQUITABLE ACCESS, RESPONSIVE COLLECTIONS AND SEAMLESS SERVICE**
**Make it easier for every resident to access relevant materials, technology, and services across physical and digital channels.**

**GOAL 5: LEARNING, CONNECTION AND COMMUNITY IMPACT**
**Deliver focused programs, partnerships, and welcoming experiences that respond to changing community needs.**

## Cross-cutting enablers

·Financial sustainability and advocacy
·Equity and accessibility
·Internal and external communication
·Data quality and performance management
·Partnership stewardship
·Technology and continuous improvement

# First 100 Days After Adoption

| Action | Expected result |
|---|---|
| 1. Assign accountability | Name the executive sponsor, goal lead, and primary departments for every objective. |
| 2. Confirm baselines | Validate definitions and current values for the enterprise scorecard and goal-level measures. |
| 3. Select annual priorities | Choose the limited set of milestones HMCPL will actively advance in Year 1 based on impact, readiness, dependencies, and resources. |
| 4. Align the budget | Identify funded work, gaps, grant, or advocacy opportunities and decisions needed. |
| 5. Build the dashboard | Create the quarterly reporting format and evidence repository. (i.e. Centrum Server) |
| 6. Communicate the plan | Provide staff, Board, government partners, and the public with audience-appropriate explanations of the refreshed priorities. |
| 7. Hold the first quarterly session | Test the review process, resolve early barriers, and adjust the implementation approach as needed. |

GOAL 1

# Future-Ready Places and Spaces

**STRATEGIC PROMISE**

**HMCPL will plan, maintain, and advocate for a system of safe, accessible, and adaptable facilities that keeps pace with community growth and the services residents need.**

## Why this goal matters

Facilities emerged as the most consistent future-capacity concern across leadership, staff and steering committee feedback. HMCPL must continue advancing the future of the Downtown Library while also addressing renovation, maintenance, capacity and accessibility needs across the full system. The central question is not simply whether a building is open; it is whether the space still supports the people, collections, programs, technology and community functions expected of a modern public library.

## 1.1 Establish a systemwide facilities and capital roadmap

Create a living, evidence-based roadmap for renovation, replacement, expansion, and modernization across all HMCPL locations.

### Priority actions

- Complete or update condition, capacity, utilization, and life-cycle assessments for every facility.
- Evaluate the renovation or replacement path for the Downtown Library within the context of systemwide priorities.
- Identify branches where growth, service demand, or space limitations require near-, mid,- or long-term intervention.
- Develop order-of-magnitude cost ranges, dependencies, and potential funding pathways for priority capital projects.

### Expected outcomes

- A transparent, defensible, capital priority sequence.
- Facility decisions reflect both current deficiencies and projected community growth.
- Government and philanthropic partners receive a clear case for investment.

| Implementation element | Draft direction |
| --- | --- |
| Milestone markers | Baseline assessments complete; Systemwide priorities approved; Capital and advocacy roadmap adopted; Top-priority projects advanced |
| Primary departments involved | Executive Leadership; Facilities; Finance; Branch Leadership; Development; Public Relations; Information Technology |
| Measures of progress | Facility assessment completion; priority projects with documented scope and cost; capital dollars secured; progress against approved roadmap |
| Resource considerations | Capital planning, professional assessments, design and construction will require significant external and internal resources. |

## 1.2 Strengthen preventive maintenance, safety and resilience

Move from reactive repairs toward consistent, documented stewardship of HMCPL's physical assets.

### Priority actions

- Maintain a system wide preventive-maintenance schedule and work-order process.
- Define response standards for critical, high-priority, and routine facility needs.
- Track warranties, life cycles, deferred maintenance, and replacement schedules.
- Integrate emergency preparedness, environmental sustainability, and operational resilience into facility decisions.

### Expected outcomes

- Fewer avoidable disruptions and emergency repairs.
- Safer, more reliable environments for patrons and staff.
- Better long-term cost control and asset stewardship.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Asset inventory validated; Service standards adopted; Quarterly maintenance dashboard active; Annual capital-maintenance forecast updated |
| Primary departments involved | Facilities; Finance; Branch Leadership; Security; Information Technology |
| Measures of progress | Percent preventive work completed on schedule; open high-priority work orders; average resolution time; unplanned closure hours |
| Resource considerations | Ongoing maintenance funding and planned reserves should be aligned with the facilities roadmap. |

## 1.3 Design spaces for access, flexibility and belonging

Ensure that library spaces support current services, changing technology, individual focus, group learning, and the library's third-place role.

### Priority actions

- Evaluate accessibility and ADA-related barriers throughout the system.
- Assess the need for quiet space, meeting and study rooms, program capacity, technology access, makerspaces, outdoor space, and flexible furniture.
- Use patron and staff feedback when designing or renovating service areas.
- Explore additional service points such as holds lockers, outreach stops, or mobile access where buildings alone cannot meet demand.

### Expected outcomes

- Spaces align more closely with how patrons actually use the library.
- Reduced physical and geographic barriers.
- Stronger capacity for learning, connection, and community use.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Accessibility review completed; Space-use standards defined; Pilot improvements implemented; Lessons integrated into capital roadmap |
| Primary departments involved | Facilities; Public Services; Branch Leadership; Outreach; Information Technology; Finance |
| Measures of progress | Accessibility improvements completed; utilization of study/meeting/program spaces; patron experience ratings; use of alternative service points |
| Resource considerations | Some improvements may be phased through existing budgets; major renovations require capital support. |

GOAL 2

# Prepared People and a Connected Culture

STRATEGIC PROMISE

**HMCPL will attract, develop, and retain library professionals who feel trained, supported, and connected across branches, departments, and roles.**

## Why this goal matters

Patrons rate HMCPL staff highly, yet staff feedback points to training gaps, communication barriers, staffing pressure, morale concerns, and limited capacity to keep pace with demand. Protecting the public experience requires protecting and preparing the people who deliver it. HMCPL will build a robust professional - development model, strengthen cross-system connections, and create clearer pathways for growth and retention.

## 2.1 Build a robust learning and professional-development system

Create a coordinated approach that prepares employees for their roles today and the changing needs of tomorrow.

### Priority actions

- Establish a designated training-coordination function with responsibility for curriculum, records, onboarding, and evaluation.
- Define core competencies by role and level, including customer service, safety, de-escalation, intellectual freedom, technology, AI and digital literacy, accessibility, complaint response, and inclusive service.
- Create a consistent onboarding pathway for new hires and newly promoted managers.
- Expand cross-training, conference participation, peer-led learning, and access to library-specific professional education.

### Expected outcomes

- Employees understand what they need to know and how to develop.
- More consistent service across branches and departments.
- Reduced single points of failure and stronger internal bench strength.

| Implementation element | Draft direction |
| --- | --- |
| Milestone markers | Training needs assessment completed; Competency framework approved; Onboarding and annual curriculum launched; Training effectiveness reviewed quarterly |
| Primary departments involved | Human Resources; Executive Leadership; Public Services; Branch Leadership; Information Technology; Public Relations |
| Measures of progress | Core training completion; onboarding completion; employee confidence/preparedness; cross - trained roles; internal promotion rate |
| Resource considerations | A training coordinator or clearly assigned training capacity, learning platforms and course resources may require new investment. |

## 2.2 Strengthen recruitment, retention and career pathways

Make HMCPL a place where qualified professionals can build sustainable careers.

Priority actions

- Regularly assess compensation competitiveness, staffing levels, and hard-to-fill roles.
- Clarify career pathways, promotion criteria, and development opportunities.
- Use stay interviews, exit feedback, and workforce data to identify retention drivers.
- Evaluate tuition assistance, credential support, conference access, and recognition practices as resources allow.

Expected outcomes

- Improved retention of skilled employees.
- Stronger applicant pools and reduced vacancy pressure.
- Employees see realistic pathways for growth within HMCPL.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Workforce baseline established; Priority roles and retention risks identified; Career pathways published; Annual workforce strategy reviewed |
| Primary departments involved | Human Resources; Executive Leadership; Finance; Department and Branch Leadership |
| Measures of progress | Turnover and vacancy rates; applications per opening; time to fill; internal promotions; employee tenure; stay/exit themes |
| Resource considerations | Competitive compensation and expanded benefits depend on sustainable operating support. |

## 2.3 Build connection, communication and morale across the system

Reduce silos and strengthen trust, collaboration, and shared identity across HMCPL.

Priority actions

- Create consistent communication standards for decisions, programs, policies, and operational changes.
- Schedule structured cross-branch activities such as staff field visits, manager connection sessions, and peer mentorship.
- Use periodic pulse surveys and listening sessions to identify barriers and track morale.
- Recognize collaboration, service, innovation, and learning, not only output volume.

Expected outcomes

- Employees receive timely, useful information.
- Greater connection among branches, departments, and new leaders.
- Improved morale, trust, and willingness to collaborate.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Communication channels and expectations clarified; Peer mentorship/field-visit pilot launched; Quarterly pulse process active; Annual findings translated into actions |
| Primary departments involved | Executive Leadership; Human Resources; All Departments and Branches; Internal Communications |
| Measures of progress | Communication effectiveness; employee engagement/pulse results; participation in cross-system activities; reported collaboration barriers |
| Resource considerations | Primarily staff time and facilitation capacity; some activities may require modest program resources. |

## 2.4 Align roles and staffing with service demand

Ensure that staffing structures and responsibilities reflect growth, complexity, and emerging community needs.

### Priority actions

- Review staffing patterns using visits, service volume, program demand, hours, facility needs and risk.
- Reassess work that has shifted between central departments and branches to identify opportunities for specialization or shared support.
- Clarify decision rights, responsibilities, and escalation paths.
- Evaluate emerging and nontraditional roles in training, facilities, safety, technology, outreach, and community engagement.

### Expected outcomes

- Staff time is aligned with the highest-value work.
- Reduced duplication, confusion, and operational bottlenecks.
- Service capacity better reflects patron demand.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Workload and role assessment completed; Priority redesign opportunities selected; Updated responsibilities implemented; Impact reviewed after two quarters |
| Primary departments involved | Executive Leadership; Human Resources; Finance; Department and Branch Leadership |
| Measures of progress | Staffing-to-demand indicators; overtime and vacancy pressure; role clarity; process cycle time; service coverage |
| Resource considerations | Role changes and new positions should be supported by workload evidence and multiyear financial planning. |

GOAL 3

# Sustainable Support and a Trusted Community Presence

STRATEGIC PROMISE

**HMCPL will grow and diversify resources while strengthening advocacy, visibility, and public understanding of the library's essential value.**

## Why this goal matters

Funding affects every strategic priority: staffing, collections, facilities, technology, outreach, and programs. At the same time, misinformation and incomplete understanding about who the library is can weaken public trust and support. HMCPL must tell a clear and consistent story of value, equip its advocates, and cultivate relationships that translate into sustained resources and shared impact.

## 3.1 Build a multiyear financial sustainability strategy

Align public funding, philanthropy, grants, earned revenue and resource allocation with HMCPL's growth and strategic priorities.

### Priority actions

- Develop a three-year financial outlook tied to staffing, collections, technology, facilities, and service demand.
- Define priority funding requests for city, county, and other public partners using clear service and impact evidence.
- Coordinate fundraising priorities with the HMCPL Foundation and Friends groups.
- Expand corporate, grant, sponsorship, planned-giving, and collection-support opportunities while protecting HMCPL's mission and public trust.

### Expected outcomes

- More predictable and diversified support.
- Resource decisions reflect strategic priorities and documented need.
- Funders understand the connection between investment and community outcomes.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Financial baseline and funding gap defined; Unified case for support completed; Priority public and philanthropic asks launched; Annual resource-growth review completed |
| Primary departments involved | Executive Leadership; Finance; Development; Board of Directors; Foundation; Public Relations |
| Measures of progress | Public funding growth; private and grant revenue; sponsor and donor retention; unrestricted support; strategic priorities with identified funding |
| Resource considerations | Funding targets should be finalized after baseline and governmental funding assumptions are confirmed. A draft aspiration is 10% growth in nonroutine external resources over the plan period. |

## 3.2 Reintroduce HMCPL and strengthen public understanding

Build a cohesive public narrative that explains who HMCPL is, what it provides, and why it is essential.

Priority actions

- Create a systemwide message platform centered on access, literacy, workforce support, trusted information, connection, and public value.
- Proactively address recurring misinformation with clear facts, values and service explanations.
- Bring residents, elected officials, and partners into library spaces to experience services directly.
- Use impact stories and performance data consistently across branches, digital channels, presentations, and annual reporting.

### Expected outcomes

- Improved public understanding and reputation.
- Greater awareness of services beyond books.
- Stronger confidence among patrons, funders, and partners.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Audience and perception baseline established; Message platform and FAQ toolkit launched; Library reintroduction campaign activated; Annual perception review completed |
| Primary departments involved | Public Relations; Executive Leadership; Development; Branch Leadership; Public Services; Board of Directors |
| Measures of progress | Awareness and perception measures; campaign reach and engagement; earned media; referrals to services; stakeholder understanding |
| Resource considerations | Requires coordinated staff time, creative capacity and potential campaign investment. |

## 3.3 Build an advocacy network with clear roles and tools

Equip Board members, leaders, staff, partners, and patrons to advocate accurately and effectively for HMCPL.

Priority actions

- Develop an annual advocacy agenda tied to the budget, capital roadmap, and service priorities.
- Create briefing materials explaining how local government decisions affect library service.
- Clarify who engages which public officials, what messages are appropriate, and how engagement is documented.
- Cultivate library champions who can share authentic stories and mobilize support when needed.

### Expected outcomes

- Consistent, informed advocacy throughout the year.
- Stronger relationships with public decision-makers.
- More visible community support for funding and capital priorities.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Stakeholder map completed; Advocacy toolkit approved; Annual government and community engagement calendar active; Advocacy outcomes reviewed quarterly; Open house events |
| Primary departments involved | Executive Leadership; Board of Directors; Public Relations; Development; Finance; Branch Leadership |
| Measures of progress | Government and stakeholder touchpoints; advocates trained; funding/capital actions supported; commitments and follow-ups completed |
| Resource considerations | Primarily staff and volunteer leadership time; selected advocacy communications may require budget. |

## 3.4 Manage strategic partnerships for value and accountability

Move from informal relationships to a focused partnership portfolio aligned with HMCPL priorities.

### Priority actions

- Identify and tier existing and prospective partners by strategic purpose, including employers, educational institutions, civic groups, arts organizations, government, nonprofits, and incoming businesses.
- Use consistent criteria, points of contact, agreements, and relationship records.
- Prioritize partnerships that expand expertise, access, funding, advocacy or measurable patron outcomes.
- Review partnership performance and close, redesign or deepen relationships based on value.

### Expected outcomes

- Partnerships are coordinated and mission-aligned.
- Reduced duplication and stronger institutional memory.
- Outside expertise and resources extend HMCPL's reach.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Partnership inventory complete; Criteria and stewardship process adopted; Priority relationships assigned; Annual portfolio review completed |
| Primary departments involved | Foundation; Public Relations; Public Services; Outreach; Executive Leadership; Branch Leadership |
| Measures of progress | Active strategic partnerships; resources leveraged; participants reached; partner renewal; documented outcomes |
| Resource considerations | Most partnership work uses existing capacity; priority initiatives may require shared investment or dedicated coordination. |

GOAL 4

# Equitable Access, Responsive Collections and Seamless Service

STRATEGIC PROMISE

**HMCPL will make it easier for every resident to access relevant materials, technology, and services across physical and digital channels.**

## Why this goal matters

Collections remain the library's most widely used service, and demand for print, eBooks, and audiobooks continues to grow. Patrons also rely on HMCPL for computers, Wi-Fi, meeting space, assistance, and digital access. The refreshed plan makes collections and access explicit strategic commitments while continuing the prior plan's focus on efficient systems and simpler interactions.

## 4.1 Sustain responsive physical and digital collections

Use data, professional judgment, and community feedback to maintain collections that reflect demand, learning needs, and equitable access.

### Priority actions

- Establish collection-investment priorities using circulation, holds, wait times, turnover, cost, format demand, and service-area needs.
- Balance print and digital investment while clearly communicating digital licensing constraints to patrons and stakeholders.
- Strengthen coordinated collection-development, maintenance, and weeding practices across the system.
- Monitor access to high-demand materials and differences among branches and user groups.

### Expected outcomes

- Patrons can find relevant materials in the formats they use.
- Collection dollars are allocated transparently and strategically.
- Reduced avoidable gaps in availability and branch-level access.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Collection baseline and demand indicators defined; Investment priorities adopted; Digital - license education launched; Quarterly collection dashboard active |
| Primary departments involved | Collection Management/Technical Services; Public Services; Branch Leadership; Finance; Information Technology; Public Relations |
| Measures of progress | Circulation by format; holds-to-copy ratio; wait time; collection turnover; digital use; materials budget per capita; patron-reported availability |
| Resource considerations | Collection growth goals must reflect sustainable recurring funding and vendor licensing conditions. |

## 4.2 Reduce barriers across the patron journey

Identify and simplify the steps patrons take to discover, join, reserve, borrow, learn, and receive help.

### Priority actions

- Map high-volume patron journeys across in-person, web, and mobile channels.
- Improve room reservation, library card registration and renewal, address verification, and service discovery.
- Review hours, policies, fees, and documentation requirements for unnecessary barriers.
- Test changes with patrons and frontline staff before systemwide rollout.

### Expected outcomes

- Simpler, more consistent access to services.
- Reduced staff time spent resolving preventable friction.
- Improved experience for new users and people navigating barriers.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Priority journeys selected; Baseline time/error data collected; Pilot improvements launched; Successful changes standardized |
| Primary departments involved | Public Services; Information Technology; Branch Leadership; Executive Leadership; Finance; Public Relations |
| Measures of progress | Completion and abandonment rates; cycle time; staff handling time; patron satisfaction; complaints; new and renewed cards |
| Resource considerations | Some changes can be process-based; technology integrations or vendor changes may require investment. |

## 4.3 Expand digital inclusion and future-ready literacy

Help residents navigate technology, AI, online systems, and information with confidence and safety.

### Priority actions

- Offer targeted digital-literacy learning for older adults, job seekers, families, and residents with limited access.
- Develop practical AI literacy and responsible-use programming for the public and staff.
- Maintain access to Wi-Fi, public computers, devices, databases, and one-on-one assistance.
- Improve marketing and discoverability of online classes, databases, and digital collections.

### Expected outcomes

- Residents gain practical skills and confidence.
- HMCPL remains a trusted guide amid technology change.
- Greater use of underutilized digital resources.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Digital-needs assessment completed; Core learning pathway launched; AI literacy offerings piloted; Usage and learning outcomes reviewed |
| Primary departments involved | Information Technology; Public Services; Workforce Development; Branch Leadership; Public Relations; Community Partners |
| Measures of progress | Program participation and completion; self-reported skill gain; digital-resource usage; computer/Wi-Fi sessions; repeat participation |
| Resource considerations | Technology, licensing, instructor and device needs should be incorporated into annual budgets and partnerships. |

## 4.4 Use data and feedback to keep service responsive

Create a repeatable listening and analysis cycle that includes users, non-users and underserved communities.

Priority actions

- Establish an annual community listening plan using surveys, focus groups, branch feedback, and partner intelligence.
- Seek perspectives from youth, young adults, non-users, residents with disabilities, and communities underrepresented in existing data.
- Create service and resource inventories to identify gaps, duplication and underutilization.
- Translate findings into documented decisions and communicate what HMCPL heard and changed.

### Expected outcomes

- Decisions are grounded in a fuller picture of community need.
- Missing voices are intentionally included.
- Programs, collections, and access strategies adjust without losing focus.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Listening calendar adopted; Prioritize engaging missing audiences; Annual needs-and-response brief published; Decisions tracked through quarterly review |
| Primary departments involved | Executive Leadership; Public Relations; Public Services; Outreach; Branch Leadership; Data/Assessment Function |
| Measures of progress | Participation diversity; nonuser engagement; issues resolved; decisions linked to feedback; awareness of changes made |
| Resource considerations | May require research support, accessible engagement methods and partner assistance. |

GOAL 5

# Learning, Connection and Community Impact

STRATEGIC PROMISE

**HMCPL will deliver focused programs, partnerships, and welcoming experiences that respond to changing community needs and strengthen belonging.**

## Why this goal matters

HMCPL is a place to read and borrow, but it is also a place to learn, work, connect, and belong. As one of the few community spaces where people can gather without being required to make a purchase, the library serves as a vital third place. The refreshed plan builds on HMCPL's programming strength while calling for greater focus, educational value, coordination, inclusion, and evidence of impact.

## 5.1 Focus programming on priority community outcomes

Align programs with literacy, workforce readiness, technology confidence, youth development, culture, health, creativity, and civic understanding.

### Priority actions

- Define a small set of system-wide program outcome areas and use them to guide planning and resource allocation.
- Expand targeted learning for workforce and job skills, older-adult technology needs, youth and teen engagement, AI/digital literacy, and civic navigation.
- Use community partners and subject-matter experts where they strengthen quality and reach.
- Balance local branch responsiveness with a coherent system-wide program portfolio.

### Expected outcomes

- Programs are more clearly connected to community needs and HMCPL's mission.
- Resources support high-value learning rather than activity volume alone.
- Participants can identify what they learned, gained, or connected to.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Program outcome framework approved; Current portfolio mapped; Priority gaps addressed; Annual portfolio review completed |
| Primary departments involved | Public Services; Programming; Workforce Development; Youth Services; Outreach; Branch Leadership; Community Partners |
| Measures of progress | Programs and attendance by outcome area; participant learning/benefit; repeat participation; cost per participant; reach to priority audiences |
| Resource considerations | Program growth should be targeted and matched to staff, space, partner and funding capacity. |

## 5.2 Strengthen HMCPL's role as an inclusive third place

Create welcoming spaces and service practices where people across age, income, background, and ability can safely access resources and belong.

### Priority actions

- Define the service and environmental qualities that make HMCPL welcoming, safe, and inclusive.
- Strengthen staff preparation for serving people with disabilities, people experiencing homelessness, and patrons navigating crisis or isolation.
- Review programs, spaces, and communication for accessibility and cultural responsiveness.
- Protect free and low-cost access to gathering, learning, and individual-use spaces.
- Partner with City task force as needed or applicable to support these actions.

### Expected outcomes

- More residents experience the library as a place for them.
- Staff feel better prepared for complex human needs.
- HMCPL's public value extends beyond transactions and attendance.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Third-place service standards defined; Accessibility/inclusion training active; Priority improvements implemented; Belonging and access feedback reviewed |
| Primary departments involved | Public Services; Human Resources; Facilities; Security; Branch Leadership; Outreach |
| Measures of progress | Welcoming/belonging survey items; accessibility improvements; meeting/study-space use; incident trends; staff preparedness |
| Resource considerations | Improvements may require training, facility changes, security resources and community-service partnerships. |

## 5.3 Improve systemwide program coordination and learning

Create shared practices that reduce duplication, encourage collaboration, and capture what works.

### Priority actions

- Maintain a system-wide program calendar and clear coordination expectations.
- Use a standard program plan and post-program reflection for significant or recurring offerings.
- Support cross-branch program teams, shared resources, and staff exchanges.
- Identify signature events and scalable models while preserving appropriate local variation.

### Expected outcomes

- Fewer conflicts and stronger use of staff expertise.
- Successful ideas travel across the system.
- Program quality and consistency improve over time.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Coordination standards adopted; Shared planning tools active; Signature/scalable programs identified; Quarterly learning review incorporated |
| Primary departments involved | Programming; Public Services; Branch Leadership; Public Relations; Information Technology |
| Measures of progress | Scheduling conflicts; cross-branch collaborations; use of shared tools; program outcomes; staff time and resource efficiency |
| Resource considerations | Primarily staff coordination and platform capacity; selected signature programs may require dedicated support. |

## 5.4 Extend impact through outreach and community presence

Reach residents who do not regularly enter a branch and connect them to relevant HMCPL services.

### Priority actions

- Use branch, BookMobile, holds-locker, school, employer, and community-partner data to prioritize outreach.
- Increase HMCPL presence at strategically selected community events and locations.
- Connect outreach to card registration, collections, digital resources, learning and follow-up, not visibility alone.
- Measure which outreach channels successfully convert awareness into access and sustained use.

### Expected outcomes

- Broader access across geography and population groups.
- More non-users and underserved residents connect to HMCPL.
- Outreach investments produce measurable service use and relationships.

| Implementation element | Draft direction |
|---|---|
| Milestone markers | Outreach priorities and audiences defined; Conversion measures established; Priority pilots launched; Annual reach and impact review completed |
| Primary departments involved | Outreach; Public Services; Branch Leadership; Public Relations; Community Partners |
| Measures of progress | People reached; cards issued; referrals and follow-through; repeat use; geographic and demographic reach; partner-supported service delivery |
| Resource considerations | Expansion should be matched to staffing, vehicles, technology and sustainable operating resources. |

# Implementation and Accountability

This plan is designed to be managed, not merely published. HMCPL will use a quarterly strategy-review cycle to maintain focus, surface barriers, make decisions, and communicate progress. The review process should be integrated into existing leadership and Board rhythms whenever possible.

## Quarterly strategy sessions

| Quarterly marker | Primary purpose |
|---|---|
| Quarter 1: Commit | Confirm annual priorities, owners, baselines, targets, dependencies, and budget alignment. |
| Quarter 2: Learn | Review early progress, implementation quality, staff and patron feedback, and emerging risks. |
| Quarter 3: Adjust | Address barriers, re-allocate effort where appropriate and prepare budget or advocacy needs for the next cycle. |
| Quarter 4: Account | Assess annual performance, document lessons, publish a progress summary (internal), (external i.e., Annual Report), and set the next year's priorities. |

## Each quarterly session should answer five questions

1. What did we commit to complete by this point?
2. What evidence shows progress or lack of progress?
3. What is blocking the work and what decision is needed?
4. What has changed enough to justify an adjustment?
5. What will we complete before the next review, and who is accountable?

## Roles in the accountability model

| Role | Accountability |
|---|---|
| Board of Directors | Approves the plan; monitors strategic and financial progress; supports advocacy and resource development; holds the Executive Director accountable for implementation. |
| Executive Director | Owns enterprise implementation; assigns executive sponsors and goal leads; resolves cross-functional barriers; ensures plan and budget alignment. |
| Executive Sponsor / Goal Lead | Maintains the goal workplan and dashboard; convenes departments; validates status; escalates risks and decisions. |
| Primary Departments Involved | Deliver initiatives, maintain evidence and collaborate across functions and branches. |
| Finance / Data Support | Maintains agreed definitions, baselines and reporting; connects strategy to budget and capacity. |
| All Staff | Understand how their work contributes, provide feedback and participate in learning and improvement. |

# How Progress Will Be Managed

## Status definitions

| Status | Definition |
| --- | --- |
| On track | Milestones and measures are progressing as expected; no intervention is needed. |
| Watch | Progress is at risk or a dependency is unresolved; corrective action has been identified. |
| Off track | A material milestone or target is unlikely to be achieved without a decision, resource change or revised approach. |
| Complete | The intended deliverable or outcome has been achieved and verified. |
| Recalibrated | The scope, target, or approach was intentionally changed through the approved review process. |

## Required quarterly dashboard fields

- Goal, objective, and annual priority
- Accountable goal lead
- Current status with supporting evidence if needed
- Milestone due before the next review
- Budget/resource status
- Barrier, risk, or decision required
- Actions, owner, and due date

## Change Control

The strategic direction should remain stable across the plan period, but initiatives may evolve. Material changes to a goal, objective, or adopted target should be documented with the reason, evidence, implications, and approving authority. This protects the plan from becoming rigid while preventing quiet abandonment of commitments.

## Annual Public Accountability

At the close of each fiscal year, HMCPL's annual report should incorporate concise strategic plan progress updates highlighting major accomplishments, selected performance measures, key challenges, approved adjustments, and priorities for the year ahead. Progress communications should be clear enough for patrons and partners to understand and not limited to internal project language.

# Organization Scorecard

The following measures provide a proposed HMCPL system-level view. Goal teams may maintain additional operational measures. Baselines should use the most recent validated fiscal-year data, and final targets should be adopted during the first implementation quarter.

| Enterprise dimension | Proposed measures |
|---|---|
| Public use and value | Library visits; total circulation by format; active cardholders/new cards; satisfaction/recommendation; awareness of services |
| Access and equity | Materials availability/wait time; digital-resource use; outreach conversion; accessibility improvements; reach to priority audiences |
| People and culture | Turnover/vacancy; training completion; preparedness; internal communication effectiveness; engagement/morale |
| Facilities | Roadmap progress; high-priority projects advanced; preventive maintenance completion; work-order resolution; unplanned closure hours |
| Sustainability and trust | Public and private support; funding gap; donor/partner retention; advocacy activity; perception/understanding measures |
| Operational effectiveness | Priority patron journeys improved; cycle time/error reduction; cross-branch coordination; quarterly priorities on track |
| Learning and impact | Participation by outcome area; learning/benefit measures; workforce/digital-literacy outcomes; belonging and connection indicators |

BASELINE RULE

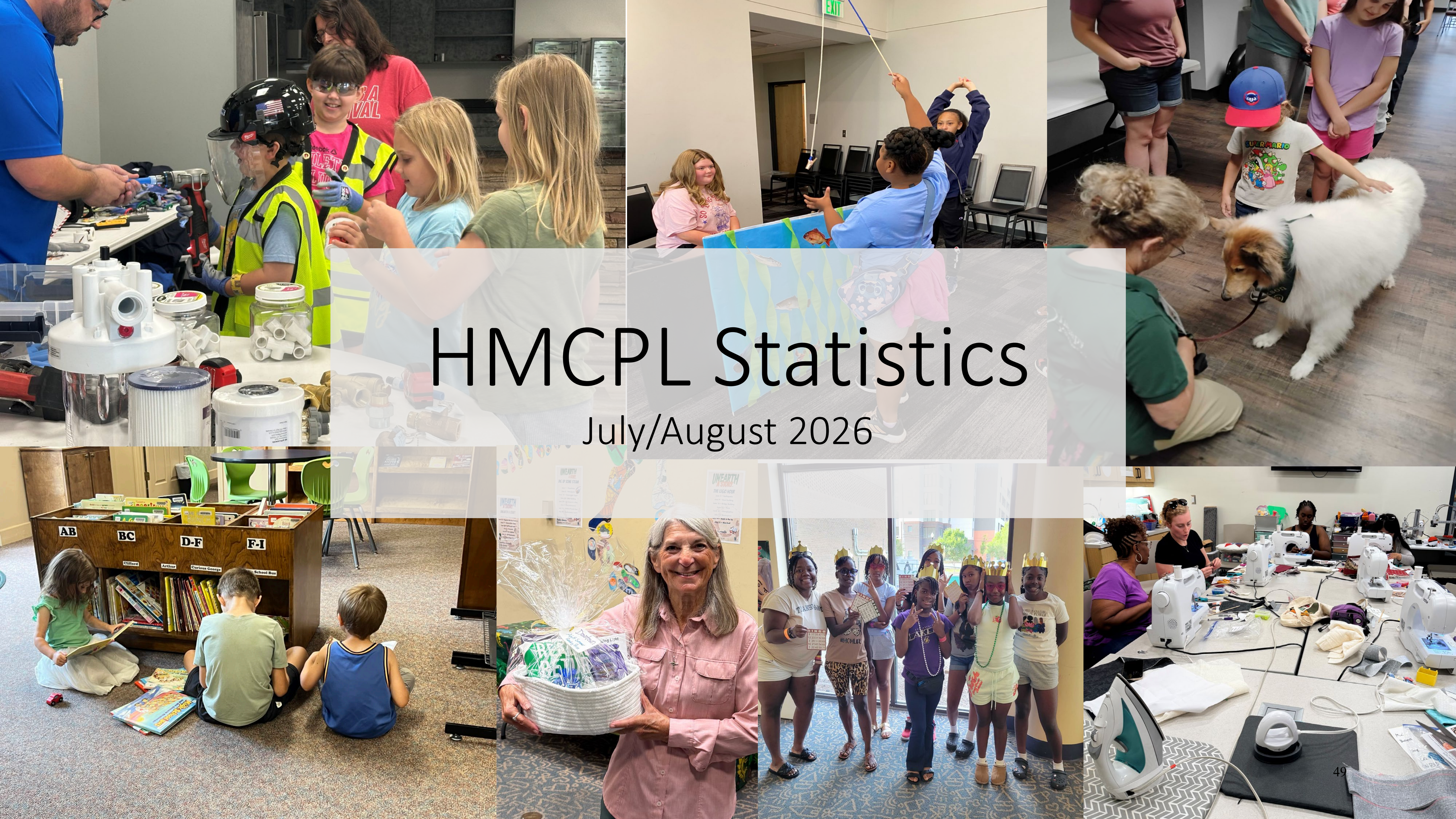
**A percentage or growth target should not be finalized until the definition, data source, owner and baseline have been validated. Where data quality is limited, the first milestone is to build the baseline not to invent precision.**

## Suggested first-year enterprise targets

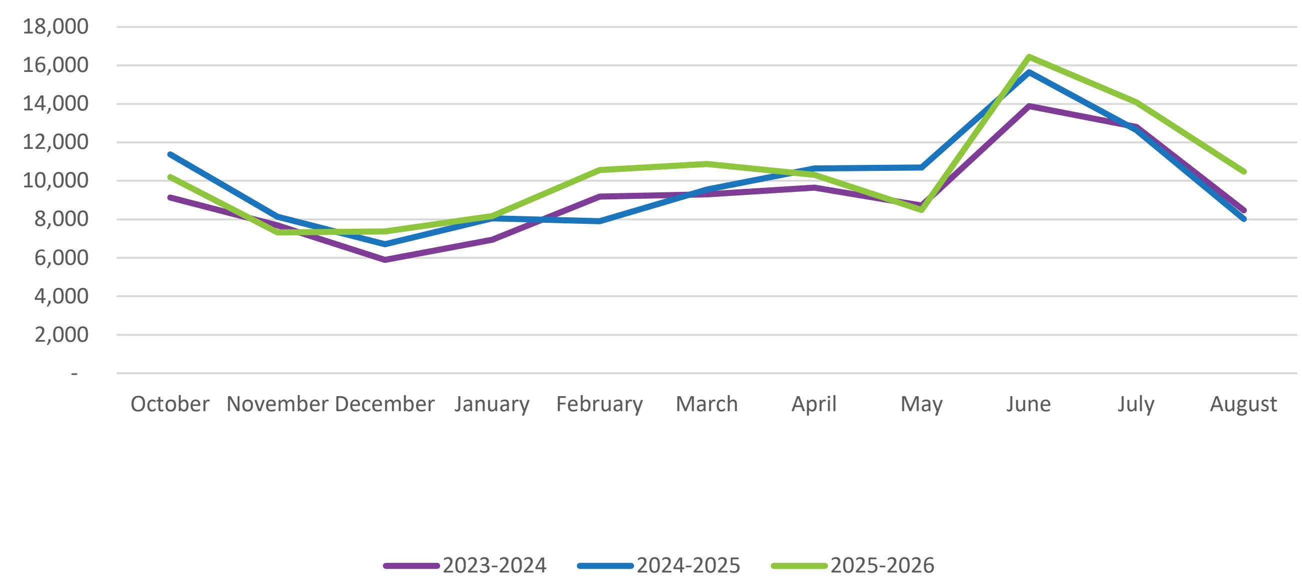
- Assign an executive sponsor and goal lead for 100% of objectives.
- Establish validated baselines and approved targets for every enterprise scorecard measure.
- Complete four quarterly strategy review sessions and document decisions and follow-up.
- Publish one annual public progress update.
- Achieve at least 80% of first-year milestone commitments on track or complete, with corrective plans for all off-track commitments.

# HMCPL Statistics

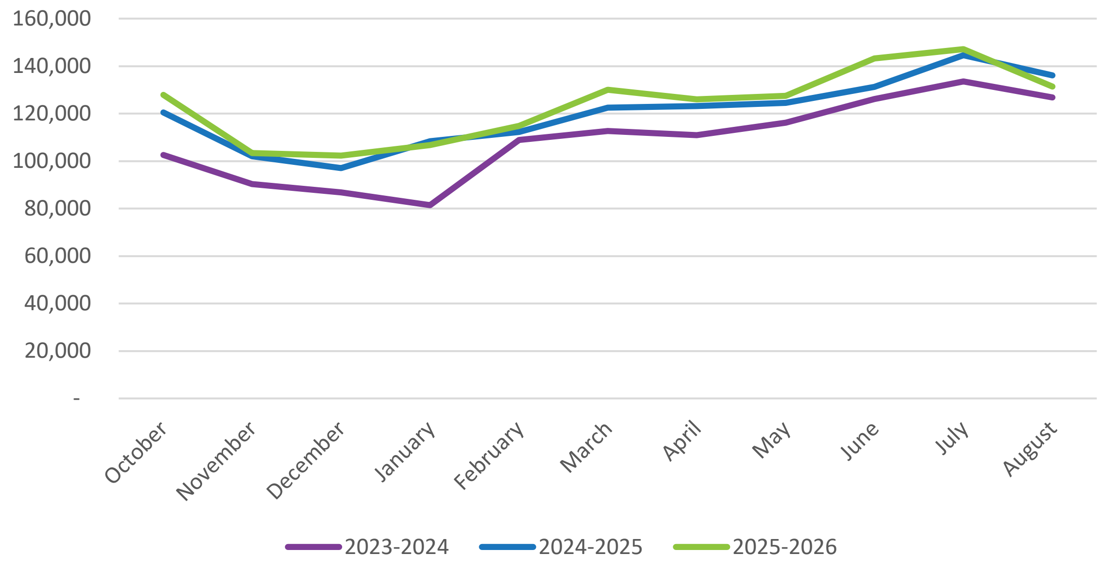
July/August 2026



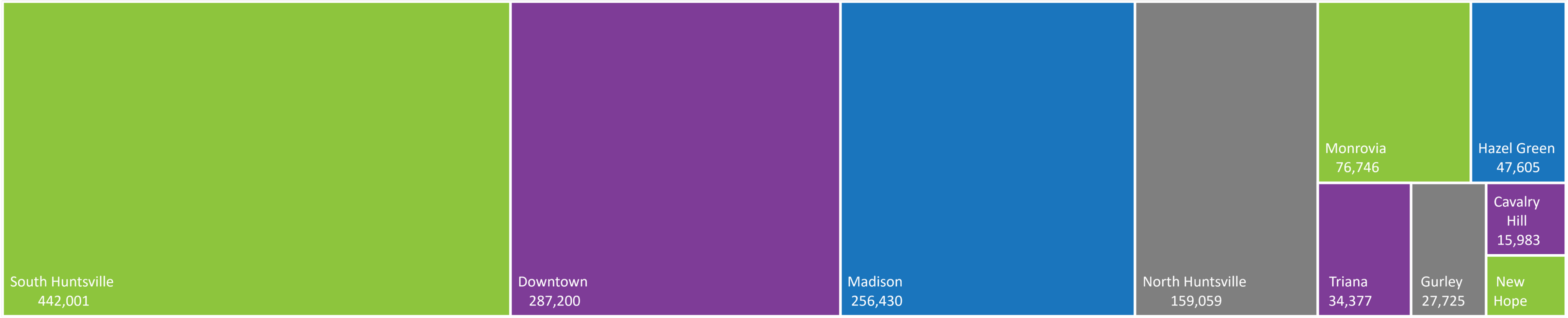
## Program Attendance

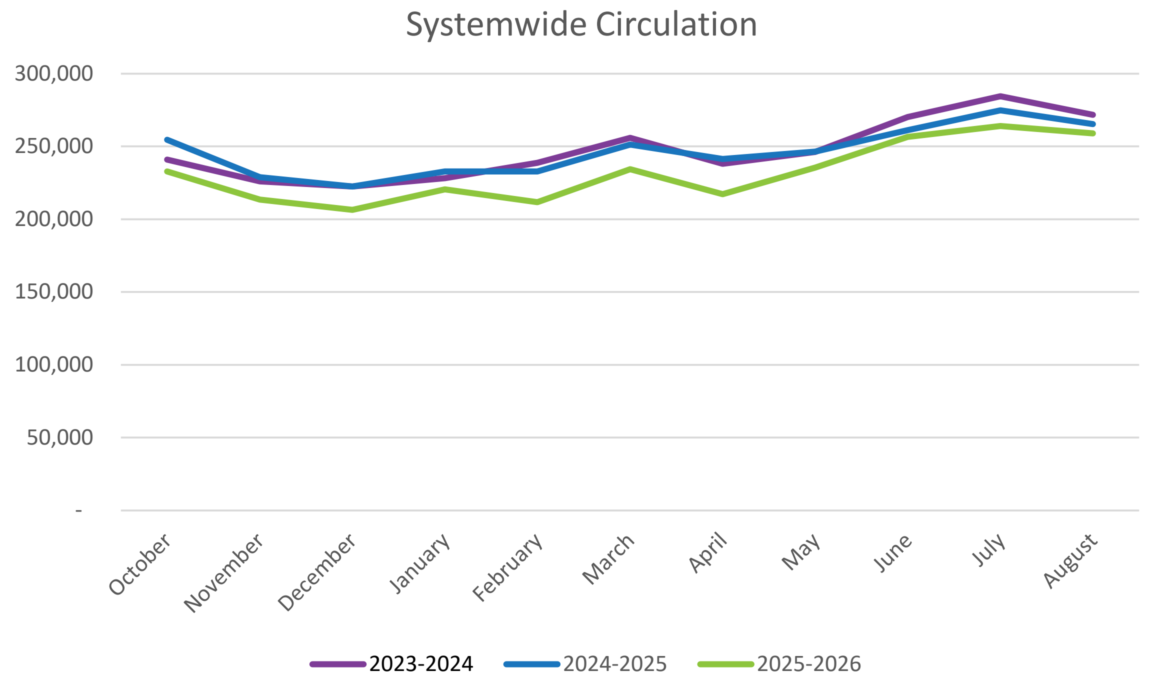


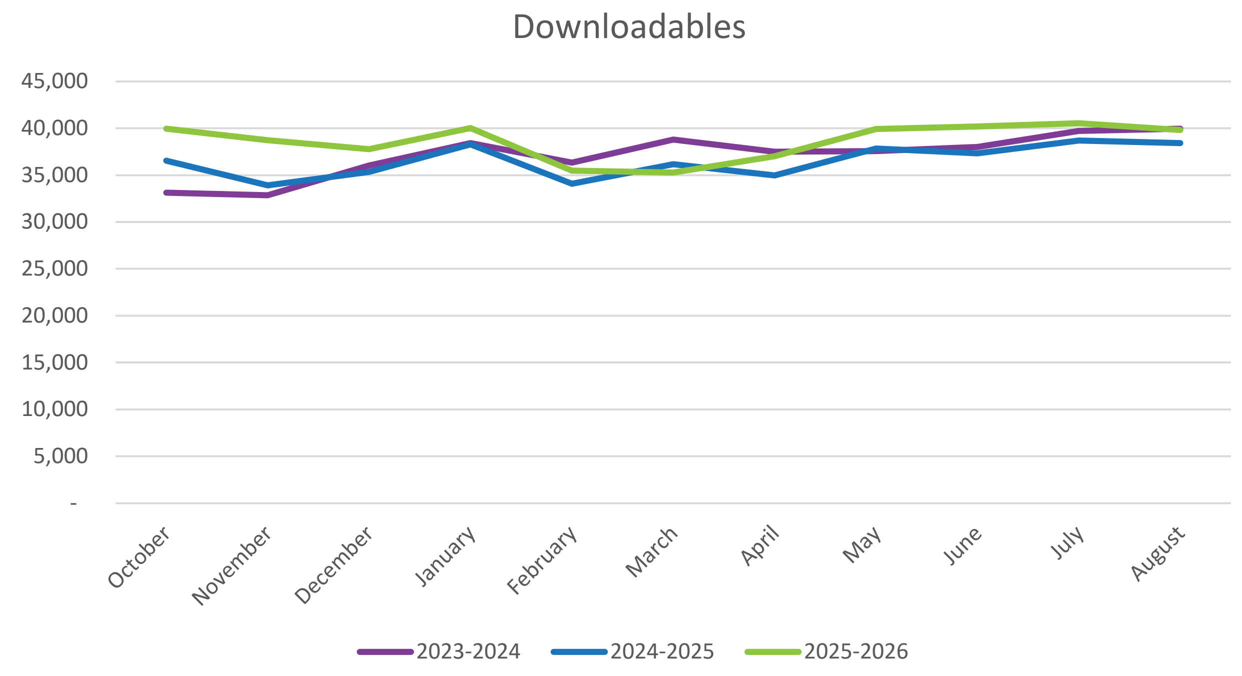

## Systemwide Visitors

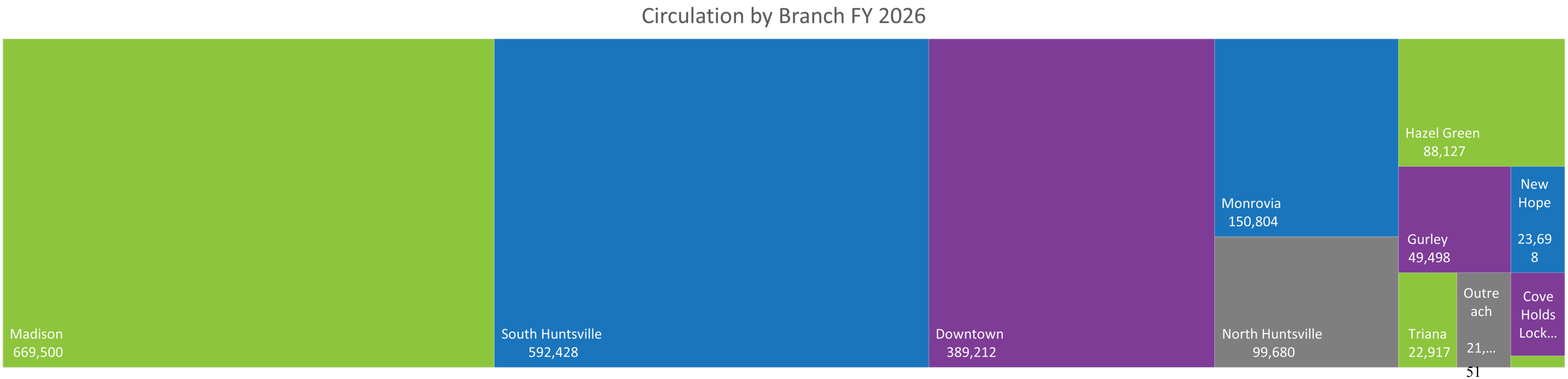



## Visitors by Branch FY 2026

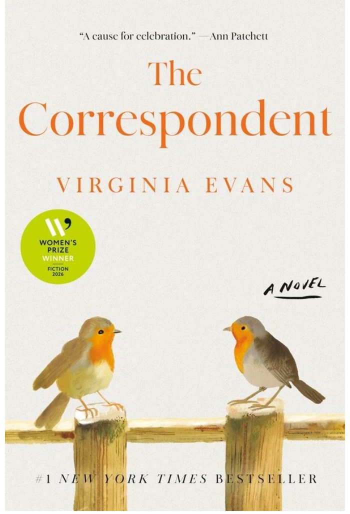



Systemwide Circulation
300,000
250,000
200,000
150,000
100,000
50,000
-
October
November
December
January
February
March
April
May
June
July
August
2023-2024
2024-2025
2025-2026

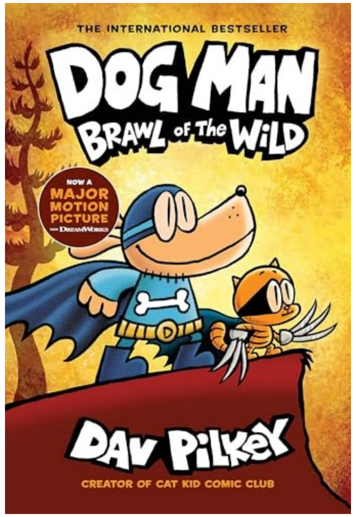

Downloadables
45,000
40,000
35,000
30,000
25,000
20,000
15,000
10,000
5,000
-
October
November
December
January
February
March
April
May
June
July
August
2023-2024
2024-2025
2025-2026


Circulation by Branch FY 2026
Madison
669,500
South Huntsville
592,428
Downtown
389,212
Monrovia
150,804
North Huntsville
99,680
Hazel Green
88,127
Gurley
49,498
New Hope
23,69
8
Triana
22,917
Outre
ach
21,...
Cove
Holds
Lock...

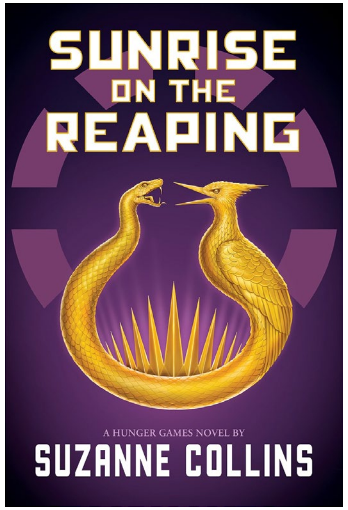
# Books We Loved in July and August



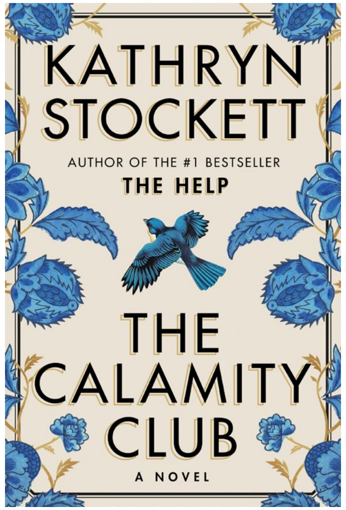

Top circulating adult book (print):
The Correspondent, by Virgnia Evans
106 Checkouts



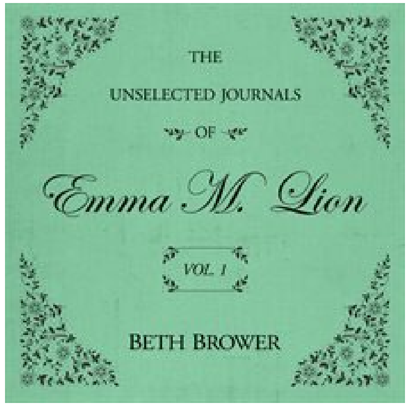

Top circulating juvenile book (print):
Dog Man: Brawl of the Wild
by Dav Pilkey, 146 Checkouts




Top circulating YA book (print):
Sunrise on the Reaping
by Suzanne Collins, 100 Checkouts




Highest demand book (print):
The Calamity Club, by Kathryn Stockett
232 Holds




Top circulating book (digital audiobook):
The Unselected Journals of Emma M. Lion
Volume 1 by Beth Brower, 112 checkouts


Top circulating book (ebook):
Seeking Persephone by Sarah M. Eden
37 Checkouts

# Summer Reading Overview:

## Adult Stats:

- New Adult Library Cards Issued: 2,444
- Circulation: 134,083
- Number of Adult Programs: 345
- Number of Adult Program Attendees: 3,815

## Youth Stats:

- Circulation: 315,713 (78,437 on children’s accounts)
- Attendees: 29,494
- Programs: 587
- New Juvenile Cards: 1036 (18% increase from last year)

# Summer Reading Programs


Dino Drawing Party with Special guest Bob Shea at the Madison Branch (176 attendees)

Highest attended program: The Summer Reading Kickoff at Monrovia, with 400 people!


Rise Raptor Project at Tillman D. Hill Public Library (186 attendees)

Nutty Scientists at South Huntsville branch (182 attendees)

# Summer Reading Programs

Teddy Bear Clinic at Cavalry Hill

Alabama Paleontologist Society at Gurley

Rec 'n Read at North Huntsville

# Five Priorities. One Public Library.

Huntsville-Madison County Public
LIBRARY
CREATE. EXPLORE. CONNECT.

| | | |
|---|---|---|
| 01 | Future-Ready Places & Spaces | Facilities that keep pace with growth. |
| 02 | Prepared People & a Connected Culture | Trained, supported and connected professionals. |
| 03 | Sustainable Support & a Trusted Community Presence | Resources, advocacy and public trust. |
| 04 | Equitable Access, Responsive Collections & Seamless Service | Easier access to materials, technology and services. |
| 05 | Learning, Connection & Community Impact | Programs, partnerships and welcoming experiences. |

# August 2026 HMCPL Statistics

| Systemwide Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 240,972 | 254,563 | 235,632 | -7.44% |
| November | 225,955 | 228,833 | 213,516 | -6.69% |
| December | 222,394 | 222,409 | 206,287 | -7.25% |
| January | 228,175 | 232,744 | 219,809 | -5.56% |
| February | 238,653 | 232,769 | 211,621 | -9.09% |
| March | 255,940 | 251,114 | 234,283 | -6.70% |
| April | 238,005 | 241,256 | 217,179 | -9.98% |
| May | 246,220 | 247,708 | 235,438 | -4.95% |
| June | 270,150 | 262,194 | 256,406 | -2.21% |
| July | 284,311 | 276,461 | 263,906 | -4.54% |
| August | 271,744 | 265,810 | 258,996 | -2.56% |
| September | 258,523 | 245,941 | | |
| Year | 2,981,042 | 2,961,802 | 2,553,073 | |

Systemwide totals include downloadables.

*Totals from May 2025 to January 2026 updated to reflect more accurate Hoopla counts.

| hmcpl.org | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 980,175 | 1,302,802 | 4,497,198 | 245.19% |
| November | 571,206 | 1,154,788 | 3,027,126 | 162.14% |
| December | 1,375,626 | 740,217 | 1,061,065 | 43.35% |
| January | 762,577 | 1,092,199 | 1,374,112 | 25.81% |
| February | 1,106,513 | 3,173,713 | 1,120,545 | -64.69% |
| March | 769,715 | 1,806,841 | 1,141,105 | -36.85% |
| April | 857,334 | 1,757,554 | 996,089 | -43.33% |
| May | 805,616 | 2,147,226 | 1,126,728 | -47.53% |
| June | 748,271 | 624,764 | 1,416,303 | 126.69% |
| July | 876,127 | 712,466 | 1,439,272 | 102.01% |
| August | 813,124 | 3,019,405 | 1,070,604 | -64.54% |
| September | 931,270 | 3,873,606 | | |
| Year | 10,597,554 | 21,405,581 | 18,270,147 | |

Number of visits to hmcpl.org website including our public catalog .

| Downloadables | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 33,133 | 36,546 | 39,969 | 9.37% |
| November | 32,852 | 33,914 | 38,738 | 14.22% |
| December | 36,014 | 35,331 | 37,773 | 6.91% |
| January | 38,408 | 38,294 | 40,038 | 4.55% |
| February | 36,349 | 34,091 | 35,485 | 4.09% |
| March | 38,798 | 36,169 | 35,261 | -2.51% |
| April | 37,494 | 34,963 | 37,007 | 5.85% |
| May | 37,165 | 37,835 | 39,919 | 5.51% |
| June | 38,006 | 37,333 | 40,184 | 7.64% |
| July | 39,699 | 38,678 | 40,536 | 4.80% |
| August | 39,948 | 38,406 | 39,817 | 3.67% |
| September | 39,436 | 36,608 | | |
| Year | 447,302 | 438,168 | 424,727 | |

*Downloadables include digital media from Hoopla, Overdrive, Blast, & Kanopy

*Totals from May 2025 to January 2026 updated to reflect more accurate Hoopla counts.

| Music Downloadables | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 544 | 620 | 797 | 28.55% |
| November | 546 | 503 | 548 | 8.95% |
| December | 3,722 | 1,327 | 1,050 | -20.87% |
| January | 1,522 | 1,419 | 682 | -51.94% |
| February | 1,094 | 879 | 562 | -36.06% |
| March | 1,467 | 1,290 | 464 | -64.03% |
| April | 1,201 | 1,373 | 655 | -52.29% |
| May | 965 | 1,154 | 831 | -27.99% |
| June | 505 | 1,229 | 699 | -43.12% |
| July | 937 | 731 | 666 | -8.89% |
| August | 582 | 1,193 | 639 | -9.60% |
| September | 778 | 593 | | |
| Year | 13,863 | 12,311 | 7,593 | |

*Music Downladables includes Blast and Hoopla (music)

| Wi-Fi # of Logins | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 18,432 | 21,588 | 19,665 | -8.91% |
| November | 16,301 | 18,100 | 16,241 | -10.27% |
| December | 15,031 | 17,326 | 15,997 | -7.67% |
| January | 13,109 | 17,766 | 16,625 | -6.42% |
| February | 24,324 | 18,723 | 18,189 | -2.85% |
| March | 18,740 | 20,077 | 19,430 | -3.22% |
| April | 19,378 | 21,061 | 19,814 | -5.92% |
| May | 20,990 | 20,778 | 18,701 | -10.00% |
| June | 18,562 | 20,229 | 20,579 | 1.73% |
| July | 21,625 | 23,092 | 21,765 | -5.75% |
| August | 20,965 | 21,542 | 20,242 | -6.03% |
| September | 20,422 | 20,953 | | |
| Year | 227,879 | 241,235 | 207,248 | |

*February 2024 had an unexplained one day increase in wifi logins

| Public Computer Use | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 6,201 | 6,044 | 5,877 | -2.76% |
| November | 5,294 | 4,925 | 4,865 | -1.22% |
| December | 4,912 | 5,079 | 5,137 | 1.14% |
| January | 4,590 | 5,681 | 5,130 | -9.70% |
| February | 6,585 | 5,832 | 5,928 | 1.65% |
| March | 6,313 | 6,178 | 6,123 | -0.89% |
| April | 5,909 | 5,699 | 6,029 | 5.79% |
| May | 6,044 | 5,768 | 5,319 | -7.78% |
| June | 6,308 | 6,097 | 5,981 | -1.90% |
| July | 7,080 | 7,005 | 6,393 | -8.74% |
| August | 6,576 | 6,731 | 6,022 | -10.53% |
| September | 5,991 | 6,245 | | |
| Year | 71,803 | 71,284 | 62,804 | |

| Reference Questions | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 10,066 | 11,930 | 16,128 | 35.19% |
| November | 8,870 | 14,005 | 10,841 | -22.59% |
| December | 9,628 | 12,366 | 10,427 | -15.68% |
| January | 10,396 | 16,385 | 11,609 | -29.15% |
| February | 10,387 | 15,296 | 9,452 | -38.21% |
| March | 11,347 | 13,695 | 10,862 | -20.69% |
| April | 11,322 | 12,318 | 10,864 | -11.80% |
| May | 10,922 | 12,378 | 12,358 | -0.16% |
| June | 10,394 | 11,733 | 10,744 | -8.43% |
| July | 11,397 | 12,896 | 9,718 | -24.64% |
| August | 10,454 | 12,197 | 10,419 | -14.58% |
| September | 14,330 | 15,018 | | |
| Year | 129,513 | 160,217 | 123,422 | |

| Online Database Use | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 32,487 | 42,205 | 61,025 | 44.59% |
| November | 34,795 | 34,783 | 71,261 | 104.87% |
| December | 35,511 | 30,511 | 181,779 | 495.78% |
| January | 29,284 | 69,861 | 19,173 | -72.56% |
| February | 40,203 | 67,281 | 32,997 | -50.96% |
| March | 53,113 | 50,900 | 79,709 | 56.60% |
| April | 39,090 | 56,268 | 35,189 | -37.46% |
| May | 40,574 | 18,970 | 25,702 | 35.49% |
| June | 25,536 | 23,262 | 28,327 | 21.77% |
| July | 66,117 | 32,681 | 55,964 | 71.24% |
| August | 24,118 | 55,639 | 26,315 | -52.70% |
| September | 166,299 | 28,986 | | |
| Year | 587,127 | 511,347 | 617,441 | |

*December 2024 missing Britannica and EBSCO

*September 2025 missing Britannica

| New Library Card Signups | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 2,067 | 1,752 | 1,969 | 12.39% |
| November | 1,477 | 1,412 | 1,451 | 2.76% |
| December | 1,409 | 1,343 | 1,390 | 3.50% |
| January | 1,851 | 2,010 | 1,936 | -3.68% |
| February | 1,951 | 1,879 | 1,748 | -6.97% |
| March | 2,012 | 2,060 | 1,794 | -12.91% |
| April | 1,677 | 1,694 | 1,536 | -9.33% |
| May | 1,999 | 2,090 | 2,196 | 5.07% |
| June | 2,477 | 2,320 | 2,544 | 9.66% |
| July | 2,351 | 2,402 | 2,292 | -4.58% |
| August | 2,168 | 2,086 | 2,159 | 3.50% |
| September | 1,907 | 2,051 | | |
| Year | 23,346 | 23,099 | 21,015 | |

*Includes Online Registrations

| Cavalry Hill Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 574 | 342 | 316 | -7.60% |
| November | 556 | 384 | 250 | -34.90% |
| December | 445 | 426 | 223 | -47.65% |
| January | 487 | 262 | 181 | -30.92% |
| February | 479 | 263 | 184 | -30.04% |
| March | 659 | 245 | 207 | -15.51% |
| April | 775 | 283 | 166 | -41.34% |
| May | 714 | 305 | 232 | -23.93% |
| June | 735 | 388 | 340 | -12.37% |
| July | 572 | 474 | 309 | -34.81% |
| August | 516 | 354 | 204 | -42.37% |
| September | 470 | 282 | | |
| Year | 6,982 | 4,008 | 2,612 | |

| Cove Holds Locker Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 797 | 1,475 | 1,425 | -3.39% |
| November | 716 | 1,576 | 1,320 | -16.24% |
| December | 756 | 1,404 | 1,221 | -13.03% |
| January | 972 | 1,762 | 1,509 | -14.36% |
| February | 1,164 | 1,856 | 1,744 | -6.03% |
| March | 1,083 | 1,624 | 1,978 | 21.80% |
| April | 1,057 | 1,472 | 1,918 | 30.30% |
| May | 1,403 | 1,540 | 1,750 | 13.64% |
| June | 1,632 | 1,567 | 1,914 | 22.14% |
| July | 1,654 | 1,591 | 1,855 | 16.59% |
| August | 1,689 | 1,677 | 2,031 | 21.11% |
| September | 1,641 | 1,643 | | |
| Year | 14,564 | 19,187 | 18,665 | |

| Downtown Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 36,729 | 40,163 | 34,241 | -14.74% |
| November | 34,489 | 36,445 | 30,783 | -15.54% |
| December | 33,948 | 34,833 | 30,938 | -11.18% |
| January | 32,793 | 34,088 | 32,837 | -3.67% |
| February | 36,142 | 39,739 | 32,128 | -19.15% |
| March | 38,860 | 43,458 | 36,704 | -15.54% |
| April | 36,840 | 40,909 | 32,889 | -19.60% |
| May | 37,557 | 38,255 | 35,461 | -7.30% |
| June | 41,176 | 41,190 | 40,414 | -1.88% |
| July | 44,389 | 44,231 | 41,846 | -5.39% |
| August | 41,959 | 40,727 | 41,016 | 0.71% |
| September | 41,136 | 37,884 | | |
| Year | 456,018 | 471,922 | 389,257 | |

| Gurley Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 6,514 | 5,223 | 4,875 | -6.66% |
| November | 6,894 | 4,975 | 4,318 | -13.21% |
| December | 7,474 | 4,870 | 4,136 | -15.07% |
| January | 4,206 | 4,961 | 4,482 | -9.66% |
| February | 4,623 | 4,554 | 4,317 | -5.20% |
| March | 5,312 | 4,762 | 5,146 | 8.06% |
| April | 4,875 | 5,031 | 4,190 | -16.72% |
| May | 4,717 | 4,785 | 3,725 | -22.15% |
| June | 4,987 | 5,160 | 4,350 | -15.70% |
| July | 5,591 | 5,799 | 4,926 | -15.05% |
| August | 5,593 | 4,963 | 5,033 | 1.41% |
| September | 5,656 | 5,504 | | |
| Year | 66,442 | 60,587 | 49,498 | |

| Hazel Green Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 9,130 | 9,149 | 7,806 | -14.68% |
| November | 7,907 | 7,434 | 7,128 | -4.12% |
| December | 7,884 | 7,458 | 7,417 | -0.55% |
| January | 7,512 | 7,695 | 7,902 | 2.69% |
| February | 7,974 | 7,998 | 7,535 | -5.79% |
| March | 8,820 | 8,812 | 8,547 | -3.01% |
| April | 7,570 | 8,876 | 7,596 | -14.42% |
| May | 8,167 | 9,089 | 8,263 | -9.09% |
| June | 9,496 | 9,906 | 7,856 | -20.69% |
| July | 10,148 | 10,410 | 8,870 | -14.79% |
| August | 9,208 | 9,752 | 9,207 | -5.59% |
| September | 9,110 | 8,491 | | |
| Year | 102,926 | 105,070 | 88,127 | |

| Madison Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 66,672 | 67,866 | 62,550 | -7.83% |
| November | 59,189 | 59,793 | 55,686 | -6.87% |
| December | 57,796 | 57,948 | 53,278 | -8.06% |
| January | 60,209 | 61,846 | 57,170 | -7.56% |
| February | 63,796 | 59,040 | 55,788 | -5.51% |
| March | 68,117 | 66,288 | 61,411 | -7.36% |
| April | 63,480 | 63,116 | 55,330 | -12.34% |
| May | 65,800 | 65,011 | 62,122 | -4.44% |
| June | 74,462 | 71,006 | 67,820 | -4.49% |
| July | 77,592 | 75,172 | 70,845 | -5.76% |
| August | 73,510 | 71,339 | 67,500 | -5.38% |
| September | 68,681 | 63,935 | | |
| Year | 799,304 | 782,360 | 669,500 | |

| Monrovia Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 14,423 | 15,313 | 13,635 | -10.96% |
| November | 13,702 | 14,665 | 12,424 | -15.28% |
| December | 12,959 | 13,522 | 12,299 | -9.04% |
| January | 13,546 | 13,492 | 13,073 | -3.11% |
| February | 14,343 | 13,316 | 12,574 | -5.57% |
| March | 14,741 | 13,981 | 13,755 | -1.62% |
| April | 13,652 | 14,122 | 13,198 | -6.54% |
| May | 14,636 | 15,104 | 13,642 | -9.68% |
| June | 15,530 | 15,354 | 15,657 | 1.97% |
| July | 15,947 | 16,568 | 15,763 | -4.86% |
| August | 16,010 | 16,509 | 14,784 | -10.45% |
| September | 14,763 | 15,808 | | |
| Year | 174,252 | 177,754 | 150,804 | |

*August 2026 Monrovia Closed half day 28th, full day 29th & 31st

| New Hope Circulation | | | | |
|---|---|---|---|---|
| | FY2024 | FY2025 | FY2026 | % +/- |
| October | 1,904 | 2,641 | 1,983 | -24.91% |
| November | 1,952 | 2,242 | 1,787 | -20.29% |
| December | 1,941 | 2,049 | 1,683 | -17.86% |
| January | 1,880 | 1,974 | 1,725 | -12.61% |
| February | 2,021 | 1,950 | 1,950 | 0.00% |
| March | 2,300 | 2,161 | 2,331 | 7.87% |
| April | 2,235 | 2,197 | 2,271 | 3.37% |
| May | 2,500 | 2,283 | 2,327 | 1.93% |
| June | 3,153 | 2,582 | 2,727 | 5.62% |
| July | 3,549 | 2,556 | 2,499 | -2.23% |
| August | 3,069 | 2,537 | 2,415 | -4.81% |
| September | 2,587 | 2,096 | | |
| Year | 29,091 | 27,268 | 23,698 | |

| North Huntsville Circulation | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 11,629 | 11,090 | 8,707 | -21.49% |
| **November** | 10,253 | 9,853 | 7,710 | -21.75% |
| **December** | 9,017 | 8,557 | 7,274 | -14.99% |
| **January** | 8,593 | 8,689 | 7,604 | -12.49% |
| **February** | 9,410 | 9,263 | 8,564 | -7.55% |
| **March** | 9,974 | 10,031 | 9,667 | -3.63% |
| **April** | 9,381 | 10,110 | 9,025 | -10.73% |
| **May** | 10,278 | 9,792 | 8,534 | -12.85% |
| **June** | 11,312 | 10,020 | 10,628 | 6.07% |
| **July** | 11,155 | 11,037 | 10,987 | -0.45% |
| **August** | 10,410 | 10,158 | 10,980 | 8.09% |
| **September** | 10,190 | 9,445 | | |
| **Year** | 121,602 | 118,045 | 99,680 | |

| Outreach Circulation | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 496 | 2,873 | 2,143 | -25.41% |
| **November** | 2,447 | 1,294 | 1,770 | 36.79% |
| **December** | 326 | 2,913 | 2,714 | -6.83% |
| **January** | 2,749 | 2,763 | 2,298 | -16.83% |
| **February** | 986 | 1,928 | 1,675 | -13.12% |
| **March** | 2,107 | 1,597 | 3,102 | 94.24% |
| **April** | 1,440 | 2,102 | 1,225 | -41.72% |
| **May** | 940 | 956 | 1,159 | 21.23% |
| **June** | 1,697 | 1,531 | 1,712 | 11.82% |
| **July** | 833 | 1,274 | 1,140 | -10.52% |
| **August** | 2,252 | 2,171 | 2,222 | 2.35% |
| **September** | 2,384 | 2,078 | | |
| **Year** | 18,657 | 23,480 | 21,160 | |

| South Huntsville Circulation | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 57,571 | 60,006 | 55,754 | -7.09% |
| **November** | 53,693 | 54,952 | 49,412 | -10.08% |
| **December** | 52,450 | 51,888 | 45,523 | -12.27% |
| **January** | 55,579 | 55,389 | 49,405 | -10.80% |
| **February** | 59,855 | 57,048 | 47,799 | -16.21% |
| **March** | 63,456 | 60,016 | 54,045 | -9.95% |
| **April** | 57,795 | 59,258 | 50,310 | -15.10% |
| **May** | 60,699 | 60,869 | 56,080 | -7.87% |
| **June** | 66,113 | 64,037 | 60,609 | -5.35% |
| **July** | 71,340 | 65,795 | 62,043 | -5.70% |
| **August** | 65,938 | 64,745 | 61,448 | -5.09% |
| **September** | 60,762 | 60,193 | | |
| **Year** | 725,251 | 714,196 | 592,428 | |

| Triana Circulation | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 1,400 | 1,876 | 2,228 | 18.76% |
| **November** | 1,305 | 1,306 | 2,190 | 67.69% |
| **December** | 1,384 | 1,210 | 1,808 | 49.42% |
| **January** | 1,241 | 1,529 | 1,585 | 3.66% |
| **February** | 1,511 | 1,723 | 1,878 | 9.00% |
| **March** | 1,713 | 1,970 | 2,129 | 8.07% |
| **April** | 1,411 | 2,107 | 2,054 | -2.52% |
| **May** | 1,644 | 1,884 | 2,224 | 18.05% |
| **June** | 1,851 | 2,120 | 2,195 | 3.54% |
| **July** | 1,842 | 2,876 | 2,287 | -20.48% |
| **August** | 1,642 | 2,472 | 2,339 | -5.38% |
| **September** | 1,707 | 1,974 | | |
| **Year** | 18,651 | 23,047 | 22,917 | |

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| Cavalry Hill Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 1,827 | 1,818 | 1,509 | -17.00% |
| **November** | 1,755 | 1,301 | 1,265 | -2.77% |
| **December** | 1,852 | 1,245 | 1,266 | 1.69% |
| **January** | 1,343 | 1,398 | 1,223 | -12.52% |
| **February** | 1,904 | 1,336 | 1,246 | -6.74% |
| **March** | 2,157 | 1,655 | 1,374 | -16.98% |
| **April** | 2,298 | 1,638 | 1,334 | -18.56% |
| **May** | 2,361 | 1,617 | 1,339 | -17.19% |
| **June** | 2,795 | 1,782 | 2,091 | 17.34% |
| **July** | 3,259 | 2,129 | 1,835 | -13.81% |
| **August** | 2,624 | 1,706 | 1,501 | -12.02% |
| **September** | 1,731 | 1,541 | | |
| **Year** | 25,906 | 19,166 | 15,983 | |

| Downtown Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 26,454 | 28,369 | 27,180 | -4.19% |
| **November** | 21,831 | 22,716 | 20,898 | -8.00% |
| **December** | 20,051 | 21,780 | 21,739 | -0.19% |
| **January** | 19,544 | 23,850 | 23,423 | -1.79% |
| **February** | 26,254 | 25,468 | 25,992 | 2.06% |
| **March** | 25,932 | 25,851 | 27,816 | 7.60% |
| **April** | 25,957 | 25,022 | 26,722 | 6.79% |
| **May** | 26,159 | 25,626 | 26,034 | 1.59% |
| **June** | 26,583 | 26,492 | 30,119 | 13.69% |
| **July** | 29,176 | 29,632 | 32,424 | 9.42% |
| **August** | 29,144 | 27,927 | 24,853 | -11.01% |
| **September** | 24,176 | 27,047 | | |
| **Year** | 301,261 | 309,780 | 287,200 | |

*Downtown Closed for Maintenance August 5th-10th, half day 11th

| Gurley Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 1,417 | 1,217 | 2,655 | 118.16% |
| **November** | 681 | 1,019 | 1,988 | 95.09% |
| **December** | 627 | 1,910 | 2,282 | 19.48% |
| **January** | 922 | 2,332 | 2,469 | 5.87% |
| **February** | 1,022 | 2,292 | 2,569 | 12.09% |
| **March** | 1,044 | 2,292 | 2,927 | 27.71% |
| **April** | 1,157 | 2,959 | 2,815 | -4.87% |
| **May** | 1,194 | 2,746 | 2,201 | -19.85% |
| **June** | 1,346 | 3,034 | 2,804 | -7.58% |
| **July** | 1,584 | 2,876 | 2,667 | -7.27% |
| **August** | 1,569 | 2,117 | 2,348 | 10.91% |
| **September** | 1,255 | 2,719 | | |
| **Year** | 13,818 | 27,513 | 27,725 | |

| Hazel Green Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 2,271 | 2,963 | 4,261 | 43.81% |
| **November** | 2,958 | 2,324 | 3,667 | 57.79% |
| **December** | 2,093 | 3,195 | 3,720 | 16.43% |
| **January** | 2,177 | 3,845 | 4,160 | 8.19% |
| **February** | 2,690 | 4,262 | 4,099 | -3.82% |
| **March** | 2,859 | 4,595 | 4,653 | 1.26% |
| **April** | 2,554 | 4,308 | 4,344 | 0.84% |
| **May** | 2,927 | 5,008 | 4,501 | -10.12% |
| **June** | 3,123 | 5,402 | 4,052 | -24.99% |
| **July** | 3,190 | 4,993 | 5,495 | 10.05% |
| **August** | 2,682 | 4,678 | 4,653 | -0.53% |
| **September** | 2,636 | 4,400 | | |
| **Year** | 32,160 | 49,973 | 47,605 | |

| Madison Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 20,358 | 22,865 | 23,849 | 4.30% |
| **November** | 16,753 | 19,330 | 19,366 | 0.19% |
| **December** | 16,030 | 17,274 | 18,867 | 9.22% |
| **January** | 15,642 | 17,970 | 20,468 | 13.90% |
| **February** | 21,868 | 16,615 | 20,326 | 22.34% |
| **March** | 22,139 | 20,694 | 23,394 | 13.05% |
| **April** | 19,619 | 20,761 | 22,217 | 7.01% |
| **May** | 22,177 | 23,745 | 25,644 | 8.00% |
| **June** | 25,384 | 22,926 | 28,400 | 23.88% |
| **July** | 25,198 | 28,387 | 28,383 | -0.01% |
| **August** | 24,544 | 29,068 | 25,516 | -12.22% |
| **September** | 22,923 | 25,454 | | |
| **Year** | 252,635 | 265,089 | 256,430 | |

| Monrovia Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 4,223 | 4,581 | 6,717 | 46.63% |
| **November** | 3,672 | 4,157 | 5,467 | 31.51% |
| **December** | 3,440 | 5,420 | 5,886 | 8.60% |
| **January** | 3,587 | 6,447 | 6,618 | 2.65% |
| **February** | 4,253 | 6,507 | 6,382 | -1.92% |
| **March** | 4,294 | 6,719 | 6,780 | 0.91% |
| **April** | 4,570 | 6,965 | 7,254 | 4.15% |
| **May** | 4,911 | 7,827 | 7,754 | -0.93% |
| **June** | 4,924 | 8,092 | 8,695 | 7.45% |
| **July** | 4,894 | 8,229 | 8,131 | -1.19% |
| **August** | 3,932 | 7,394 | 7,062 | -4.49% |
| **September** | 4,699 | 6,908 | | |
| **Year** | 51,399 | 79,246 | 76,746 | |

*August 2026 Monrovia Closed half day 28th, full day 29th & 31st

| New Hope Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 1,171 | 1,100 | 1,288 | 17.09% |
| **November** | 982 | 893 | 890 | -0.34% |
| **December** | 901 | 869 | 896 | 3.11% |
| **January** | 877 | 941 | 1,031 | 9.56% |
| **February** | 1,077 | 968 | 1,104 | 14.05% |
| **March** | 1,158 | 1,082 | 1,281 | 18.39% |
| **April** | 1,085 | 1,047 | 1,357 | 29.61% |
| **May** | 1,205 | 1,172 | 1,215 | 3.67% |
| **June** | 1,306 | 1,226 | 1,605 | 30.91% |
| **July** | 1,359 | 1,333 | 1,434 | 7.58% |
| **August** | 1,162 | 1,223 | 1,321 | 8.01% |
| **September** | 1,025 | 1,248 | | |
| **Year** | 13,308 | 13,102 | 13,422 | |

| North Huntsville Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 12,287 | 15,106 | 15,140 | 0.23% |
| **November** | 11,465 | 12,079 | 12,090 | 0.09% |
| **December** | 10,546 | 10,768 | 10,752 | -0.15% |
| **January** | 7,864 | 11,532 | 11,218 | -2.72% |
| **February** | 12,676 | 12,415 | 13,438 | 8.24% |
| **March** | 13,414 | 14,455 | 15,688 | 8.53% |
| **April** | 14,828 | 14,776 | 15,158 | 2.59% |
| **May** | 14,610 | 12,563 | 15,133 | 20.46% |
| **June** | 15,695 | 14,880 | 16,684 | 12.12% |
| **July** | 15,412 | 16,245 | 16,780 | 3.29% |
| **August** | 15,572 | 15,627 | 16,978 | 8.65% |
| **September** | 14,828 | 15,697 | | |
| **Year** | 159,197 | 166,143 | 159,059 | |

| South Huntsville Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 30,915 | 40,441 | 41,209 | 1.90% |
| **November** | 29,385 | 36,623 | 34,482 | -5.85% |
| **December** | 29,789 | 32,573 | 33,736 | 3.57% |
| **January** | 28,769 | 37,642 | 34,917 | -7.24% |
| **February** | 35,116 | 38,996 | 37,419 | -4.04% |
| **March** | 37,000 | 41,518 | 42,683 | 2.81% |
| **April** | 36,681 | 42,267 | 41,362 | -2.14% |
| **May** | 37,785 | 41,056 | 40,302 | -1.84% |
| **June** | 41,126 | 43,880 | 44,857 | 2.23% |
| **July** | 45,460 | 46,801 | 46,185 | -1.32% |
| **August** | 43,749 | 43,954 | 44,849 | 2.04% |
| **September** | 40,756 | 43,690 | | |
| **Year** | 436,531 | 489,441 | 442,001 | |

| Triana Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 1,600 | 2,085 | 4,139 | 98.51% |
| **November** | 898 | 1,638 | 3,254 | 98.66% |
| **December** | 1,555 | 1,960 | 3,122 | 59.29% |
| **January** | 719 | 2,429 | 1,264 | -47.96% |
| **February** | 2,067 | 3,445 | 2,196 | -36.26% |
| **March** | 2,644 | 3,590 | 3,512 | -2.17% |
| **April** | 2,224 | 3,388 | 3,469 | 2.39% |
| **May** | 2,834 | 3,162 | 3,377 | 6.80% |
| **June** | 3,854 | 3,493 | 3,947 | 13.00% |
| **July** | 3,968 | 3,985 | 3,757 | -5.72% |
| **August** | 1,871 | 2,412 | 2,340 | -2.99% |
| **September** | 1,953 | 3,900 | | |
| **Year** | 26,187 | 35,487 | 34,377 | |

*January and February 2026 counts are low due to people counter malfunction.

| Systemwide Visitors | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 102,523 | 120,545 | 127,947 | 6.14% |
| **November** | 90,380 | 102,080 | 103,367 | 1.26% |
| **December** | 86,884 | 96,994 | 102,266 | 5.44% |
| **January** | 81,444 | 108,386 | 106,791 | -1.47% |
| **February** | 108,927 | 112,304 | 114,771 | 2.20% |
| **March** | 112,641 | 122,451 | 130,108 | 6.25% |
| **April** | 110,973 | 123,131 | 126,032 | 2.36% |
| **May** | 116,163 | 124,522 | 127,500 | 2.39% |
| **June** | 126,136 | 131,207 | 143,254 | 9.18% |
| **July** | 133,500 | 144,610 | 147,091 | 1.72% |
| **August** | 126,849 | 136,106 | 131,421 | -3.44% |
| **September** | 115,982 | 132,604 | | |
| **Year** | 1,312,402 | 1,454,940 | 1,360,548 | |

*The Library was closed a full week in January 2024 due to weather.

| Cavalry Hill Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 20 | 74 | 14 | -81.08% |
| **November** | 7 | 7 | - | -100.00% |
| **December** | 17 | 7 | - | -100.00% |
| **January** | 38 | - | - | 0.00% |
| **February** | 43 | - | 32 | |
| **March** | 87 | 125 | 8 | -93.60% |
| **April** | 153 | 75 | 4 | -94.67% |
| **May** | 120 | 22 | 9 | -59.09% |
| **June** | 531 | 409 | 357 | -12.71% |
| **July** | 64 | 196 | 132 | -32.65% |
| **August** | 20 | - | - | |
| **September** | 34 | 26 | | |
| **Year** | 1,134 | 941 | 556 | |

| Downtown Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 1,500 | 2,429 | 2,518 | 3.66% |
| **November** | 778 | 1,450 | 1,380 | -4.83% |
| **December** | 548 | 1,345 | 1,415 | 5.20% |
| **January** | 877 | 1,632 | 1,678 | 2.82% |
| **February** | 1,190 | 1,614 | 1,896 | 17.47% |
| **March** | 1,063 | 1,517 | 1,747 | 15.16% |
| **April** | 867 | 1,697 | 1,810 | 6.66% |
| **May** | 1,057 | 2,014 | 2,375 | 17.92% |
| **June** | 1,996 | 3,486 | 3,792 | 8.78% |
| **July** | 2,295 | 2,793 | 3,268 | 17.01% |
| **August** | 1,291 | 1,894 | 1,889 | -0.26% |
| **September** | 1,273 | 1,890 | | |
| **Year** | 14,735 | 23,761 | 23,768 | |

| Gurley Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 452 | 236 | 322 | 36.44% |
| **November** | 298 | 216 | 244 | 12.96% |
| **December** | 167 | 194 | 240 | 23.71% |
| **January** | 342 | 284 | 301 | 5.99% |
| **February** | 565 | 273 | 324 | 18.68% |
| **March** | 409 | 244 | 457 | 87.30% |
| **April** | 323 | 370 | 315 | -14.86% |
| **May** | 262 | 313 | 201 | -35.78% |
| **June** | 353 | 572 | 412 | -27.97% |
| **July** | 404 | 342 | 452 | 32.16% |
| **August** | 137 | 147 | 114 | -22.45% |
| **September** | 169 | 299 | | |
| **Year** | 3,881 | 3,490 | 3,382 | |

| Hazel Green Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 197 | 311 | 292 | -6.11% |
| **November** | 193 | 275 | 278 | 1.09% |
| **December** | 185 | 171 | 290 | 69.59% |
| **January** | 275 | 243 | 341 | 40.33% |
| **February** | 290 | 281 | 310 | 10.32% |
| **March** | 312 | 361 | 395 | 9.42% |
| **April** | 364 | 337 | 353 | 4.75% |
| **May** | 493 | 414 | 398 | -3.86% |
| **June** | 734 | 859 | 536 | -37.60% |
| **July** | 545 | 329 | 679 | 106.38% |
| **August** | 235 | 260 | 221 | -15.00% |
| **September** | 267 | 319 | | |
| **Year** | 4,090 | 4,160 | 4,093 | |

| Madison Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 2,066 | 2,514 | 2,018 | -19.73% |
| **November** | 1,611 | 1,400 | 1,292 | -7.71% |
| **December** | 1,358 | 1,516 | 2,074 | 36.81% |
| **January** | 1,550 | 1,537 | 1,558 | 1.37% |
| **February** | 2,116 | 1,848 | 3,056 | 65.37% |
| **March** | 2,381 | 2,295 | 2,638 | 14.95% |
| **April** | 2,326 | 2,239 | 2,346 | 4.78% |
| **May** | 2,228 | 3,227 | 1,463 | -54.66% |
| **June** | 2,601 | 2,484 | 2,813 | 13.24% |
| **July** | 2,797 | 2,525 | 2,947 | 16.71% |
| **August** | 2,305 | 2,315 | 3,504 | 51.36% |
| **September** | 1,914 | 1,443 | | |
| **Year** | 25,253 | 25,343 | 25,709 | |

| Monrovia Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 626 | 532 | 413 | -22.37% |
| **November** | 472 | 530 | 342 | -35.47% |
| **December** | 346 | 222 | 219 | -1.35% |
| **January** | 371 | 266 | 336 | 26.32% |
| **February** | 494 | 288 | 413 | 43.40% |
| **March** | 472 | 515 | 417 | -19.03% |
| **April** | 477 | 486 | 536 | 10.29% |
| **May** | 852 | 717 | 659 | -8.09% |
| **June** | 799 | 1,052 | 945 | -10.17% |
| **July** | 516 | 489 | 449 | -8.18% |
| **August** | 353 | 664 | 391 | -41.11% |
| **September** | 303 | 332 | | |
| **Year** | 6,081 | 6,093 | 5,120 | |

| New Hope Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 209 | 782 | 272 | -65.22% |
| **November** | 146 | 180 | 119 | -33.89% |
| **December** | 120 | 131 | 81 | -38.17% |
| **January** | 149 | 126 | 143 | 13.49% |
| **February** | 129 | 112 | 180 | 60.71% |
| **March** | 117 | 202 | 254 | 25.74% |
| **April** | 104 | 226 | 328 | 45.13% |
| **May** | 276 | 270 | 207 | -23.33% |
| **June** | 389 | 365 | 632 | 73.15% |
| **July** | 229 | 295 | 307 | 4.07% |
| **August** | 120 | 175 | 296 | 69.14% |
| **September** | 116 | 184 | | |
| **Year** | 2,104 | 3,048 | 2,819 | |

| North Huntsville Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 490 | 414 | 380 | -8.21% |
| **November** | 403 | 363 | 342 | -5.79% |
| **December** | 283 | 308 | 288 | -6.49% |
| **January** | 303 | 392 | 333 | -15.05% |
| **February** | 425 | 344 | 541 | 57.27% |
| **March** | 476 | 508 | 612 | 20.47% |
| **April** | 504 | 445 | 505 | 13.48% |
| **May** | 585 | 491 | 571 | 16.29% |
| **June** | 1,210 | 1,336 | 1,305 | -2.32% |
| **July** | 852 | 702 | 844 | 20.23% |
| **August** | 304 | 175 | 512 | 192.57% |
| **September** | 304 | 445 | | |
| **Year** | 6,139 | 5,923 | 6,233 | |

| South Huntsville Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 2,721 | 3,042 | 2,938 | -3.42% |
| **November** | 2,503 | 2,663 | 2,127 | -20.13% |
| **December** | 1,906 | 1,769 | 1,716 | -3.00% |
| **January** | 1,953 | 2,679 | 2,470 | -7.80% |
| **February** | 2,563 | 2,375 | 2,699 | 13.64% |
| **March** | 2,837 | 3,001 | 3,007 | 0.20% |
| **April** | 3,358 | 3,820 | 2,957 | -22.59% |
| **May** | 2,769 | 2,175 | 2,433 | 11.86% |
| **June** | 4,889 | 4,493 | 4,944 | 10.04% |
| **July** | 4,625 | 4,508 | 4,017 | -10.89% |
| **August** | 3,622 | 2,302 | 3,312 | 43.87% |
| **September** | 2,712 | 4,560 | | |
| **Year** | 36,458 | 37,387 | 32,620 | |

| Triana Program Attendance | | | | |
|---|---|---|---|---|
| | ***FY2024*** | ***FY2025*** | ***FY2026*** | ***% +/-*** |
| **October** | 97 | 188 | 145 | -22.87% |
| **November** | 86 | 95 | 208 | 118.95% |
| **December** | 176 | 144 | 256 | 77.78% |
| **January** | 86 | 106 | 146 | 37.74% |
| **February** | 250 | 170 | 208 | 22.35% |
| **March** | 98 | 213 | 237 | 11.27% |
| **April** | 78 | 181 | 193 | 6.63% |
| **May** | 74 | 168 | 142 | -15.48% |
| **June** | 389 | 582 | 600 | 3.09% |
| **July** | 421 | 409 | 445 | 8.80% |
| **August** | 83 | 88 | 90 | 2.27% |
| **September** | 136 | 170 | | |
| **Year** | 1,974 | 2,514 | 2,670 | |

| Outreach Program Attendance | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 755 | 851 | 887 | 4.23% |
| **November** | 1,196 | 948 | 990 | 4.43% |
| **December** | 791 | 902 | 795 | -11.86% |
| **January** | 999 | 794 | 864 | 8.82% |
| **February** | 1,121 | 603 | 894 | 48.26% |
| **March** | 1,043 | 559 | 1,104 | 97.50% |
| **April** | 1,100 | 774 | 970 | 25.32% |
| **May** | - | 876 | 26 | -97.03% |
| **June** | - | | 106 | 100.00% |
| **July** | 56 | 56 | 28 | -50.00% |
| **August** | - | - | 129 | |
| **September** | 945 | 903 | | |
| **Year** | 8,006 | 7,266 | 6,793 | |

| Systemwide Program Attendance | | | | |
|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *% +/-* |
| **October** | 9,133 | 11,373 | 10,199 | -10.32% |
| **November** | 7,693 | 8,127 | 7,322 | -9.91% |
| **December** | 5,897 | 6,709 | 7,374 | 9.91% |
| **January** | 6,943 | 8,059 | 8,170 | 1.38% |
| **February** | 9,186 | 7,908 | 10,553 | 33.45% |
| **March** | 9,295 | 9,540 | 10,876 | 14.00% |
| **April** | 9,654 | 10,650 | 10,317 | -3.13% |
| **May** | 8,716 | 10,687 | 8,484 | -20.61% |
| **June** | 13,891 | 15,638 | 16,442 | 5.14% |
| **July** | 12,804 | 12,644 | 14,081 | 11.37% |
| **August** | 8,470 | 8,020 | 10,480 | 30.67% |
| **September** | 8,173 | 10,571 | | |
| **Year** | 109,855 | 119,926 | 114,298 | |

*FY24 and FY25 program attendance numbers from annual statistics

**Number of Library Programs by Branch**

| | Cavalry Hill | | | Downtown | | | Gurley | | |
|---|---|---|---|---|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* |
| **October** | 18 | 9 | 4 | 112 | 130 | 134 | 28 | 16 | 18 |
| **November** | 22 | 5 | 8 | 97 | 99 | 118 | 24 | 14 | 15 |
| **December** | 22 | 2 | - | 64 | 84 | 111 | 15 | 12 | 14 |
| **January** | 14 | 3 | 5 | 93 | 108 | 124 | 18 | 19 | 20 |
| **February** | 7 | - | 9 | 104 | 110 | 134 | 36 | 20 | 21 |
| **March** | 7 | 8 | 4 | 84 | 108 | 147 | 24 | 24 | 26 |
| **April** | 15 | 7 | 5 | 90 | 108 | 150 | 26 | 26 | 23 |
| **May** | 10 | 5 | 10 | 93 | 104 | 129 | 20 | 13 | 11 |
| **June** | 15 | 11 | 12 | 112 | 145 | 180 | 24 | 20 | 15 |
| **July** | 9 | 7 | 5 | 120 | 137 | 166 | 28 | 19 | 15 |
| **August** | 3 | - | - | 98 | 121 | 120 | 13 | 13 | 6 |
| **September** | 7 | 5 | | 95 | 135 | | 10 | 17 | |
| **Year** | 149 | 62 | 62 | 1,162 | 1,389 | 1,513 | 266 | 213 | 184 |

| | Hazel Green | | | Madison | | | Monrovia | | |
|---|---|---|---|---|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* |
| **October** | 14 | 16 | 18 | 109 | 103 | 88 | 24 | 25 | 21 |
| **November** | 12 | 15 | 15 | 88 | 76 | 79 | 22 | 20 | 18 |
| **December** | 12 | 11 | 16 | 71 | 75 | 81 | 20 | 13 | 16 |
| **January** | 16 | 13 | 16 | 88 | 86 | 84 | 22 | 14 | 20 |
| **February** | 18 | 16 | 15 | 108 | 92 | 102 | 25 | 14 | 23 |
| **March** | 18 | 18 | 21 | 109 | 104 | 104 | 21 | 20 | 22 |
| **April** | 20 | 19 | 20 | 108 | 107 | 102 | 26 | 22 | 24 |
| **May** | 18 | 12 | 17 | 98 | 87 | 79 | 24 | 17 | 17 |
| **June** | 20 | 17 | 12 | 116 | 110 | 107 | 24 | 26 | 29 |
| **July** | 20 | 12 | 17 | 115 | 107 | 96 | 21 | 18 | 18 |
| **August** | 14 | 15 | 9 | 98 | 98 | 91 | 21 | 19 | 19 |
| **September** | 15 | 17 | | 101 | 97 | | 20 | 21 | |
| **Year** | 197 | 181 | 176 | 1,209 | 1,142 | 1,013 | 270 | 229 | 227 |

| | New Hope | | | North Huntsville | | | South Huntsville | | |
|---|---|---|---|---|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* |
| **October** | 23 | 18 | 31 | 78 | 38 | 40 | 80 | 67 | 63 |
| **November** | 24 | 19 | 26 | 40 | 32 | 36 | 71 | 51 | 51 |
| **December** | 15 | 23 | 25 | 27 | 27 | 27 | 51 | 40 | 49 |
| **January** | 26 | 18 | 25 | 36 | 38 | 39 | 47 | 50 | 65 |
| **February** | 21 | 21 | 30 | 40 | 37 | 42 | 61 | 51 | 65 |
| **March** | 20 | 22 | 35 | 37 | 41 | 49 | 65 | 54 | 81 |
| **April** | 21 | 21 | 31 | 47 | 50 | 44 | 66 | 66 | 75 |
| **May** | 22 | 18 | 26 | 36 | 28 | 36 | 59 | 40 | 60 |
| **June** | 29 | 32 | 30 | 44 | 52 | 52 | 61 | 56 | 82 |
| **July** | 30 | 27 | 31 | 47 | 43 | 40 | 65 | 59 | 77 |
| **August** | 19 | 26 | 32 | 31 | 28 | 41 | 53 | 49 | 71 |
| **September** | 19 | 28 | | 36 | 45 | | 56 | 66 | |
| **Year** | 269 | 273 | 322 | 499 | 459 | 446 | 735 | 649 | 739 |

| | Triana | | | Outreach | | | Total Number of Library Programs | | |
|---|---|---|---|---|---|---|---|---|---|
| | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* | *FY2024* | *FY2025* | *FY2026* |
| **October** | 11 | 14 | 16 | 17 | 25 | 28 | 514 | 461 | 461 |
| **November** | 11 | 13 | 16 | 27 | 24 | 26 | 438 | 368 | 408 |
| **December** | 21 | 17 | 15 | 17 | 24 | 28 | 335 | 328 | 382 |
| **January** | 15 | 14 | 11 | 23 | 16 | 25 | 398 | 379 | 434 |
| **February** | 16 | 14 | 17 | 25 | 15 | 25 | 461 | 390 | 483 |
| **March** | 14 | 15 | 19 | 22 | 16 | 28 | 421 | 430 | 536 |
| **April** | 15 | 15 | 15 | 28 | 23 | 31 | 462 | 464 | 520 |
| **May** | 14 | 14 | 12 | - | - | 5 | 394 | 338 | 402 |
| **June** | 31 | 34 | 27 | - | - | 5 | 476 | 503 | 551 |
| **July** | 34 | 28 | 25 | 1 | 1 | 4 | 490 | 458 | 497 |
| **August** | 16 | 10 | 8 | - | - | 8 | 366 | 379 | 408 |
| **September** | 18 | 17 | | 26 | 24 | | 403 | 472 | |
| **Year** | 197 | 205 | 181 | 186 | 168 | 213 | 5,158 | 4,970 | 5,082 |

# Huntsville-Madison County Public Library
## Building Maintenance
## July - August 2026

| Date | Name | Memo | Amount | Total |
|---|---|---|---|---|
| **MAIN** | | | | |
| **JULY INVOICES PAID** | | | | |
| 07/02/2026 | City of Huntsville | CARP WO 205085 Roof leak TTC | 737.80 | |
| 07/02/2026 | City of Huntsville | CARP WO 205603 roof leak TTC | 108.70 | |
| 07/02/2026 | City of Huntsville | PLUMB WO 205603A roof leak TTC gutter | 326.10 | |
| 07/08/2026 | Allied Supply Company, inc. | 3-50# WATER SOFTENER CUBETS | 61.59 | |
| 07/12/2026 | Credit Card Services | TARGET-SUPPLIES FOR MOVING AND CLEANING | 70.14 | |
| 07/12/2026 | Credit Card Services | THIS SIDE UP MOVING - MOVING SERVICES | 479.86 | |
| 07/23/2026 | City of Huntsville | HVAC WO 204473 water pump motor replacement | 4,099.63 | |
| 07/23/2026 | City of Huntsville | HVAC WO 206718 2nd floor air handler leak | 65.56 | |
| 07/23/2026 | City of Huntsville | PLUMB WO 206966 2nd floor toilet leak | 54.35 | |
| | | **TOTAL FOR JULY** | | **6,003.73** |
| | | | | |
| | | | | |
| **MAIN** | | | | |
| **AUGUST INVOICES PAID** | | | | |
| 08/06/2026 | Mid-South Water, LLC | 5 gallons, MSW-940 Internal Boiler Treatment | 270.00 | |
| 08/06/2026 | Mid-South Water, LLC | Shipping | 75.00 | |
| 08/11/2026 | Allied Supply Company, inc. | 50# WATER SOFTENER CUBETS | 61.59 | |
| 08/18/2026 | Redstone Electric Supply Company | LIGHTBULBS | 537.50 | |
| 08/20/2026 | Redstone Electric Supply Company | L3T8-12-CS-GPSDE | 135.00 | |
| 08/25/2026 | Redstone Electric Supply Company | L2T8B-12-CS-GPSDE - LIGHTBULBS | 375.00 | |
| | | **TOTAL FOR AUGUST** | | **1,454.09** |
| | | | | |
| | | **TOTAL BUILDING MAINTENANCE** | | **7,457.82** |

# Huntsville-Madison County Public Library
## Building Maintenance
## July - August 2026

| | | | | |
|---|---|---|---|---|
| **SOUTH HUNTSVILLE** | | | | |
| **JULY INVOICES PAID** | | | | |
| 07/02/2026 | City of Huntsville | PLUMB WO 204156 Dishwasher leak | 906.62 | |
| 07/02/2026 | City of Huntsville | CARP WO 204381 Roof leak hatch and AMH | 224.49 | |
| 07/02/2026 | City of Huntsville | ELEC WO 204890 outlet cover replacement | 54.35 | |
| 07/02/2026 | City of Huntsville | PLUMB WO 205044 2 bathroom faucet replacments | 581.99 | |
| 07/02/2026 | City of Huntsville | PLUMB WO 205174 Faucet replacement | 261.35 | |
| 07/02/2026 | City of Huntsville | PLUMB WO 205610 toilet repair | 54.35 | |
| 07/23/2026 | City of Huntsville | GENERAL WO 206057 Folding table repair | 244.59 | |
| | | **TOTAL FOR JULY** | | **2,327.74** |
| | | **TOTAL BUILDING MAINTENANCE** | | **2,327.74** |
| **NORTH HUNTSVILLE** | | | | |
| **JULY INVOICES PAID** | | | | |
| 07/02/2026 | City of Huntsville | HVAC WO 203432 service chiller 1&2 | 108.70 | |
| 07/02/2026 | City of Huntsville | PLUMB WO 204913 Urinal repair | 54.35 | |
| 07/01/2026 | Cook's Pest Control | BED BUG SERVICE | 1,500.00 | |
| | | **TOTAL FOR JULY** | | **1,663.05** |
| | | **TOTAL BUILDING MAINTENANCE** | | **1,663.05** |
| | | **TOTAL SYSTEM MAINTENANCE** | | **11,448.61** |

## 2025 Statement of Concern Submissions

| Submitted | Title | Author | Format | Status | Decision | Completion Date |
|---|---|---|---|---|---|---|
| 1/12/2025 | The End of the Fxxxing World | Charles Forsman | Book | Completed | Moved from YA Graphic to Adult Graphic for adult themes and content | 3/7/2025 |
| 2/4/2025 | The Boys' Guide to Growing Up | Terri Couwenhoven | Book | Completed | Moved from Juv Nonfiction to Adult Nonfiction for sexually explicit content | 4/21/2025 |
| 2/5/2025 | A Small Thing but Big | Tony Johnston | Book | Completed | Committee recommended to keep book in collection with no changes in placement; Certified letter returned 4/30/25; Letter emailed 5/6/25 | 5/6/2025 |
| 2/12/2025 | The Perks of Being a Wallflower | Stephen Chbosky | Book | Completed | Moved from YA Fiction to Adult Fiction for sexually explicit content | 4/14/2025 |
| 2/24/2025 | Thirteen Reasons Why | Jay Asher | Book | Completed | Moved to Adult Ficiton for sexually explicity content. Certified letter delivery attempt 5/6/25 & 5/11/25; Certified letter returned 5/30/25 but not received by sender; Letter emailed 7/7/25. | 7/7/2025 |
| 5/29/2025 | Together: A First Conversation about Love | Megan Madison, Jessica Ralli, & Anne/Andy Passchier | Book | Completed | Moved to Adult Nonfiction - Parenting due to need for parental guidance to discuss terms and vocabulary. | 8/13/2025 |
| 6/18/2025 | A Friend Like You | Frank Murphy & Charnaie Gordon | Book | Completed | Committee recommended to keep book in collection with no changes in placement; Received email from initiator requesting further review; Explained the process and requested confirmation of board review from initiator, and there was no request for further action. | 8/20/2025 |
| 8/20/2025 | What Are Your Words?: A Book About Pronouns | Katherine Locke | Book | In Process | Mailed 10/20/25. Notice Left (No Authorized Recipient Available) 10/23/25. Delivery re-attempted 10/28/25 with reminder to recipient to schedule redelivery of item. Unclaimed by recipient and sent back to sender 11/24/25. Received by sender 12/26/25. Due to newest administrative code update, title will be reevaluated once decision is made on any updates to collection development policy and letter will be resent. | |
| 12/18/2025 | Changing You : A Guide to Body Changes and Sexuality | Gail Salz | Book | Completed | Mailed 2/26/26. Notice left 3/2/26 and delivery rescheduled on 3/3/26. Emailed letter 3/11/26. Committee recommended to move the title from Young Adult Non-Fiction to Adult Non-Fiction based on content being more appropriate for parents to share with children. | 3/11/2026 |

## 2026 Statement of Concern Submissions

| Submitted | Title | Author | Format | Status | Decision | Completion Date |
|---|---|---|---|---|---|---|
| 1/13/2026 | Drama | Raina Telgemeier | Book | Completed | Mailed 3/13/26. Letter received 3/16/26. Committee recommended to keep book in collection with no changes in placement. | 3/16/2026 |
| 3/10/2026 | The Absolutely True Diary of a Part-Time Indian | Sherman Alexie | Book | Completed | Mailed 5/8/26. Emailed 5/18/26.Committee recommended to keep book in collection with no changes in placement | 5/18/2026 |
| 6/5/2026 | Flor Fights Back : A Stonewall Riots Survival Story | Joy Michael Ellison | Book | In Process | Emailed 8/5/26. Due to newest administrative code update, title will be reevaluated once decision is made on any updates to collection development policy and letter will be resent. | |
| 7/7/2026 | Is It Wrong to Try to Pick Up Girls In a Dungeon? Volume 1 | Fujino Omori | Book | In Process | Mailed 9/4/26. Letter received 9/10/26. Committee recommended to keep book in collection with no changes to placement. | 9/10/2026 |
| 8/24/2026 | Undercover Princess (Rosewood Hall series) | Connie Glynn | Book | In Process | | |